

Council Plan 2015-19 Closedown - Summary Report



Regeneration & Growth Portfolio

(B) Aim to develop a world class conference centre as part of the Ice Stadium complex			
Action: Aim to develop a world class conference centre as part of the Ice Stadium complex	Expected Outcome	AMBER	CP DEV 045
We have completed an outline business case and a Conference Arena remains a key priority of the Metro Growth board. We are currently awaiting the outcome of an application to the Midlands Engine for gap funding for the project.			

(B) Create 3,000 high quality jobs through developing sites including the Medipark, the Boots campus, Biocity and the Imperial Tobacco site			
Action: Create 3,000 high quality jobs through developing sites including the Medipark, the Boots campus, Biocity and the Imperial Tobacco site	Expected Outcome	GREEN	CP DEV 043
We are on track to deliver 3000 high quality jobs by the end of the council plan period. BioCity building 4 has opened and is fully let, as is Medicity at the Boots Campus. These, together with wider regeneration projects such as Sneinton Market and Nottingham Science Park have created more than 2,000 jobs. Further developments at Boots and the Imperial Tobacco site are in the planning process and, when complete, will mean we will have delivered more than 3,000 jobs.			

(B) Create a world class entrance to the south of the city centre by maximising the benefits of the tram and station interchange and Intu's plans to refurbish the Broadmarsh			
Action: Create a world class entrance to the south of the city centre by maximising the benefits of the tram and station interchange and Intu's plans to refurbish the Broadmarsh	Expected Outcome	GREEN	CP DEV 044
Work has begun on the Broadmarsh bus station, the new City Library, the development of the Castle and the new skills hub and associated public realm works. HMRC have been confirmed as the new tenant for the Unity Square development. Intu have announced a contractor for the redevelopment of the Broadmarsh shopping centre with work due to start in early 2019. The Broadmarsh redevelopment programme forms part of the £600m worth of regeneration to transform the south of the city centre, including Nottingham Station, Station Street, Nottingham			

Castle, Nottingham College's City Hub, Unity Square, City Buildings, Carrington Street and much more.

(B) Deliver a state of the art new college at the heart of the city centre and develop a skills campus in the north of the city

Action: Deliver a state of the art new college at the heart of the city centre

Expected
Outcome

GREEN

CP DEV
009

Construction work has begun at the new college at Broadmarsh East with the first students expected to attend in September 2020.

(B) Deliver the business support schemes that underpin the City's Growth Plan and City Deal (E)

PI

Protect from cuts...the business support schemes that underpin the City's Growth Plan and City Deal

Expected
Outcome

GREEN

CP DEV
039

At any one time, there have been between 50 and 80 publicly funded business support programmes available to local SMEs; the majority of these have been available across the D2N2 area (EU-funded programmes were managed by Nottingham City Council).

(B) Develop the Guildhall site to complement the Nottingham Trent University conferencing facilities and the Royal Concert Hall

Action: Develop the Guildhall site to complement the Nottingham Trent University conferencing facilities and the Royal Concert Hall

Expected
Outcome

AMBER

CP DEV
046

We have worked to reach the point where Miller Birch have arranged a hotel operator for the Guildhall and currently are in discussions with planning. They intend to submit planning for all components including offices in the next two months, with a view to starting on site in the summer of 2019.

(B) Establish a local investment bank by 2017, capitalised in part by the city and county pension fund, to invest in the local economy

Action: Establish a local investment bank by 2017, capitalised in part by the city and county pension fund, to invest in the local economy

Expected
Outcome

GREEN

CP DEV
014

In addition to the establishment of a Midlands Engine Investment Fund, we have, through Foresight, operated the Creative Quarter Loan Fund. To date £1.2m has been loaned to 49 businesses in the Creative Quarter and Creative and Digital sector to encourage new growth and start-ups.

(B) Plan, encourage and develop the Waterside between Trent Bridge and Colwick Park for housing and other complementary uses			
Action:	Plan, encourage and develop the Waterside between Trent Bridge and Colwick Park for housing and other complementary uses	Expected Outcome	GREEN CP DEV 041
We have completed the first phase of the Trent Basin development, with a second phase due to complete in Spring 2019 and a third phase due to start in 2019. Work has also started on the Park Yacht club site and permission is being sought for a new 420 place primary school.			

(B) Start the redevelopment of the Island site			
Action:	Start the redevelopment of the Island site	Expected Outcome	AMBER CP DEV 047
A new owner, Conygar, has submitted an outline planning permission for the site which should be determined in early 2019.			

(B) Use land and commercial resources effectively to generate additional income of at least £7 million in order to protect front line services			
PI	Strategic Asset Management Programme - Overall Savings	Expected Outcome	GREEN CP DEV 040
We committed to save £8.178m over the period 2014/15 to 2019/2020 via the Strategic Asset Management programme. We are currently ahead of progress on this commitment and have saved £5.783m by 2017/18 [against a target of £5.1m]. We will have saved more than £7m by the end of the council plan period.			

Bring high-speed broadband to all areas of the city			
PI	% households with broadband coverage in the city	Expected Outcome	GREEN CP DEV 005
Broadband coverage increased from 97.4% in 2015/16 to 99.2% of city businesses and residents. We are now working with the Department for Culture Media and Sport scheme to get full fibre broadband to premises, which will also deliver speeds of up to 10 gigabits for key businesses.			

Campaign to get you home from London by train in under 90 minutes			
Action:	Campaign to get you home from London by train in under 90 minutes	Expected Outcome	GREEN CP DEV 034
We launched a campaign with our partners to pressure the Government to reduce the journey time by rail to under 90 minutes. Currently the			

majority of daytime fast trains are scheduled to operate between Nottingham and London in 100 minutes. Subsequent government decisions to cancel the electrification of the line and conflicts with London commuter services using the same line have meant the campaign, did not produce the desired outcome.

Continue to use European and developer funding to progress the regeneration of Sneinton Market and the Creative Quarter

Action: Continue to use European and developer funding to progress the regeneration of Sneinton Market and the Creative Quarter

Expected
Outcome

GREEN

CP DEV
004

We have progressed the regeneration using ERDF funds to refurbish the units and this is now being managed by the Creative Quarter to help deliver benefits to the Creative and Digital sector and the economy of Nottingham. The project is now fully let. The area is more dynamic and 47 businesses have been established at Sneinton market.

Create 70 new 'family friendly' jobs for Nottingham parents that will fit around childcare

PI

No. of NCC jobs that are offered at less than 30 hours per week

Expected
Outcome

GREEN

CP SR
027

We pride ourselves on offering family friendly job opportunities and we continue to offer flexible opportunities for our workforce. Currently, 491 jobs have been offered at less than 30 hours per week since 2014/15. Part time opportunities are offered to job seekers as a way of meeting service demands and supporting colleagues with a healthy work-life balance. Many of the opportunities that are created and advertised will be because existing colleagues might be changing their working hours, reducing hours or purchasing more time through our salary sacrifice schemes.

Create a City Council graduate scheme for Nottingham graduates to recognise and keep talent in our city

Action: Implement a graduate recruitment scheme

Expected
Outcome

GREEN

CP SR
013

We designed and successfully implemented a graduate programme in September 2017. 8 Graduates commenced employment within 6 teams - Energy, Building Services, Planning, Major Projects, Property and Traffic and Safety.

Develop a Smart City Collaborative to enhance the use of new and existing technologies to make Nottingham a more modern, inclusive and efficient city			
Action: Develop a Smart City Collaborative to enhance the use of new and existing technologies to make Nottingham a more modern, inclusive and efficient city	Expected Outcome	GREEN	CP DEV 005
We have developed "Smart Nottingham" as a collaboration between the Council, the University of Nottingham and Nottingham Trent University to fast-track the adoption of technology and data science in order to improve city systems and services. Flagship projects currently underway include: Remourban; Project Scene and; Smart Parks.			

Establish a new creative industries business hub and a centre of excellence for environmental technology to 100 new businesses			
Action: Establish a new creative industries business hub and a centre of excellence for environmental technology to generate 100 new businesses	Expected Outcome	GREEN	CP DEV 018
We opened Sneinton Market and Dakeyne Street as Creative Hubs and Basford Hall as an environmental technology hub which now contain 53 new businesses. In addition, 100,000 sq ft of incubator space has been created across the City, supporting over 100 new businesses. The Growth Hub has support the creation of 577 new clean tech and creative businesses in Nottingham. Further expansion of the creative incubator spaces in the city are planned, and further extensions in the science park and other city owned business units will support Green Tech businesses.			

Establish an 'Open Nottingham Award' to encourage local companies to use open data innovatively to create new products and services			
Action: Establish an 'Open Nottingham Award' to encourage local companies to use open data innovatively to create new products and services	Expected Outcome	GREEN	CP DEV 006
We have established the Award as part of an overall approach to the use of data. To date the project has made available all city council data that can be published, encouraging businesses to develop products and services using council data. The Award programme will be delivered before the end of March 2019.			

Establish Nottingham as one of the UK's top 10 locations for Foreign Direct Investment (FDI)				
PI	No. of FDI (Foreign Direct Investment) 'landings' secured by PMO	Expected Outcome	GREEN	CP DEV 032
Nottingham is a top 10 location for inward investment in the UK. We have an above average record of landing foreign direct investment, with an active programme in China, India and Germany. Further, Nottingham has a higher than average foreign direct investment from indigenous businesses, with Boots, Capital One, Experian all being leading foreign investments into the city. We attract a wide range of investment into the city – tech, life science, retailers and financial services. The support of the Universities has further improved direct investment into the city, and supported investment by foreign owned businesses.				

Establish Nottingham as one of the UK's top 10 locations for Foreign Direct Investment (FDI)				
PI	No. of jobs created and safeguarded through FDI 'landings'	Expected Outcome	GREEN	CP DEV 033
The Inward investment function was delivered in house until April 2016. Since then it has been delivered by Marketing NG. So far, 2,092 jobs have been created or safeguarded by FDI landings.				

Introduce a 'Nottingham Business Charter' in 2015 to ensure local procurement spend supports our city's economy; Provide inclusive and accessible services for our citizens				
PI	% spend (value of contracts awarded) with local providers	Expected Outcome	GREEN	CP SR 001
We have launched a 'Nottingham Business Charter' which aims to use the Councils' spending power to deliver economic benefits for the City by increasing spend with local suppliers. From the start of the plan to the end of 2017/18 a total of £526.9m was invested in the local economy through contracts awarded through procurement to local organisations; representing 65.29% of the total value of contracts awarded in this period.				

Make Nottingham the best UK city for business start-ups				
PI	New business VAT registration rate (PUA)	Expected Outcome	GREEN	CP DEV 001
High start up rates and strong business survival rates show Nottingham as the best place in the UK to start a business. We have unique offers in Creative Quarter for Creative and Digital businesses, and in Biocity, the most successful life science incubator in Europe. The Growth Hub supports over 1000 businesses in the city, and businesses have access to the largest pool of business support programmes of any region in the UK with over 90 different business support networks – supporting exporters, skills development, innovation and many more. Nottingham has supported start ups through various business support programmes such as the Growth hub. It has also worked with key providers in the				

area such as the Universities, CQ, Princes Trust and NBV on start up support. Further it has created incubator space for businesses in CQ in Sneinton Market, and supported other incubator space provision in the city such as Biocity in Life Science, Antenna in Creative and Digital and Accelerate Places in Fin tech.

Make Nottingham the best UK city for business start-ups

PI	3 Year Survival Rates for new businesses	Expected Outcome	GREEN	CP DEV 002
The Growth Hub has been the key support programme to help businesses in the area. Over 1,000 businesses have been supported in Nottingham City over the period, making Nottingham the best place in the UK to start a business.				

Plan further extensions to Nottingham's tram network, taking advantage of underused rail lines

Action:	Plan further extensions to Nottingham's tram network, taking advantage of underused rail lines	Expected Outcome	GREEN	CP DEV 037
Following the successful expansion of the tram network to Clifton and Chilwell in August 2015, the feasibility of further extensions has been considered. This work has led to potential routes to: the proposed HS2 station at Toton; the south of Clifton and Gedling being prioritised for further consideration and a funding bid has been submitted.				

Provide 50 units of cheap workspace for young people to rent

PI	No. of units of cheap workspace for young people to rent	Expected Outcome	GREEN	CP DEV 010
We have created 58 units across Sneinton Market, Dakeyne Street and Basford Hall. The city has also benefitted from new entrants in the market with Minor Oak Co-Working Space, Antenna Creative industries and Accelerate Places Fin Tech centre. All of these units are also full. All are suitable for new businesses and particularly for young people.				

Set up a new creative industries business hub and a centre of excellence for environmental technology to generate 1,000 new jobs

Action:	Set up a new creative industries business hub and a centre of excellence for environmental technology to generate 1,000 new jobs	Expected Outcome	GREEN	CP DEV 017
We have opened Sneinton Market and Dakeyne Street as Creative Hubs and Basford Hall as an environmental technology hub. In terms of job creation, the wider Creative and Digital Industries and Green tech sectors in the city have already generated more than 1,000 jobs.				

Support the development of HS2 and campaign for a good, fast connection to the city centre			
Action:	Support the development of HS2 and campaign for a good, fast connection to the city centre	Expected Outcome	GREEN CP DEV 035
HS2 readiness is a key strand of the Midlands Connect work programme. Money has been allocated to progress East Midlands Hub Station Connectivity and the HS2 Growth Strategy. NET extension feasibility work is being conducted as part of HS2 connectivity package.			

Work with Nottingham's two universities on key issues including regeneration, growth and job creation			
Action:	Work with Nottingham's two universities on key issues including regeneration, growth and job creation	Expected Outcome	GREEN CP DEV 012
We have been working with both universities in Nottingham on a range of activities to improve the local economy and to attract talent and investment. Priorities have been our smart city collaborative, graduate retention, student internships, degree apprenticeships, digital skills and widening access to higher education for local citizens.			

Protect from cuts funding to support Nottingham's development as a Science City			
PI	Protect from cuts...funding to support Nottingham's development as a Science City	Expected Outcome	GREEN CP DEV 034
The £4.6m Remourban Horizon 2020 EU project is on track to be delivered successfully. Nottingham Science Park 2 is currently being developed as an Enterprise Zone site, and the BioCity expansion has been completed. This along with other energy projects we have undertaken with universities, has led to us being awarded the "UK's Leading Smart Energy City" and "8th Smartest UK City" by a 2017 UK Smart City Index.			

Protect from cuts support for university spin-out companies			
PI	Protect from cuts...support for university spin-out companies	Expected Outcome	GREEN CP DEV 038
We have worked with Universities to support spin out companies, innovation and business support programmes. The Universities are integrated into the Growth Hub which is led by Nottingham City Council, and delivers a number of the key business support programmes such as Enabling Innovation, Digital Growth Programme, Creative Quarter and the Big House project.			

Protect from cuts the Council's commitment to develop the city's Creative Quarter				
PI	Protect from cuts...our commitment to develop the city's Creative Quarter	Expected Outcome	GREEN	CP DEV 035
We have provided funding for the Creative Quarter and secured additional funding from Nottingham Trent University, ERDF, Arts Council and other smaller sources. This has secured the existence of the Creative Quarter company and it is now well placed to continue to deliver Economic Development in the Creative and Digital sector for the city.				

Put Nottingham residents first by ring fencing training places, apprenticeships, Nottingham Jobs Fund places, entry level jobs; Protect from cuts the Nottingham Jobs Fund and the job placements it supports				
PI	Put Nottingham residents first by ring fencing training places, apprenticeships, Nottingham Jobs Fund places, entry level jobs	Expected Outcome	GREEN	CP DEV 043
All Nottingham City Council entry level jobs, apprenticeships and Nottingham Jobs Fund placements have been ring-fenced for city residents and will continue to be in the future. 441 apprenticeships have been secured since 2015 and 1,565 NJF placements have been secured since the scheme started in 2011.				

Finance, Resources & Commercial Services Portfolio



(B) Protect from cuts debt and benefit advice and the Credit Union as an alternative to pay day lending and loan sharks (E)

Action: Protect from cuts the debt and benefits service and Credit Union as an alternative to pay day lending and loan sharks	Expected Outcome	GREEN	CP SR 001
We have protected the debt and benefit advice and the Credit Union from cuts. We refer financially vulnerable people to money advice services. A financial vulnerability review is underway and an action plan is being implemented. ESF funding may be sought to co-locate employment advisors with Benefits and Debt Advisors. We use Legal Aid to help financially vulnerable people subject to a Possession Order.			

Continue to pursue the development of the Blenheim site as an energy park in order to provide 270 local jobs in the energy sector

Action: Continue to pursue the development of the Blenheim site as an energy park in order to provide 270 local jobs in the energy sector	Expected Outcome	AMBER	CP DEV 021
We are continuing to negotiate with a potential developer/occupier. The option to conclude the deal was extended to 31st Dec 2018. It is not yet clear if the developer will proceed or not.			

Develop, with the help of the private sector, the Glaisdale Drive Industrial Estate to provide 60 local jobs

Action: Develop with the help of the private sector the Glaisdale Drive Industrial Estate to provide 60 local jobs	Expected Outcome	GREEN	CP DEV 022
We completed the ground investigations and found a compatible commercial development use. The pre-letting proposal will create new local jobs and will free up other NCC-owned premises for re-letting. A scheme will be delivered towards the end of 2019, subject to planning, which will secure more than 60 local jobs.			

Ensure we provide healthy school meals by achieving the 'Soil Association Food for Life' catering mark for our School Catering Service			
Action:	Ensure we provide healthy school meals by achieving Soil Association Food For Life catering mark	Expected Outcome	GREEN CP COM 018
We won Gold, Silver and Bronze 'Food for Life' awards from the Soil Association for the 10,000+ top quality school meals we serve each month. Our Catering Mark meals are freshly prepared locally from mainly fresh ingredients that are free from controversial additives, GM food or artificial Trans-fats. Our meals meet or exceed UK animal welfare standards. Our Catering Mark meals help to lower carbon emissions and pollution and, at silver and gold levels using organic ingredients, increase biodiversity. Our meat is Red Tractor, our fish is MSC or MCS. We provide allergen and nutritional information. Special diets include free from gluten/ dairy/soya/ egg/ fructose, special protein diets, Halal.			
Further develop and grow the credit union movement as an ethical form of personal finance and borrowing			
Action:	Further develop and grow the credit union movement as an ethical form of personal finance and borrowing	Expected Outcome	GREEN CP SR 011
We continue to help the credit union so that financially vulnerable people access sustainable finance and borrowing, and do not use payday lenders or loan sharks. Nottingham Credit Union services include savings accounts, affordable loans, mobile banking, payroll, Rent Direct (to set aside and protect income needed to pay the rent).			
Invest in a further phase of Southglade Food Park to develop a centre of excellence for food manufacturing in order to provide 150 local jobs			
Action:	Invest in a further phase of Southglade Food Park to develop a centre of excellence for food manufacturing in order to provide 150 local jobs	Expected Outcome	AMBER CP DEV 020
We created a successful food park at Southglade, with two initial phases complete and occupied, which created 150 new jobs. A third phase is planned but not yet delivered. A new unit will be built for a key tenant needing more warehouse space at Blenheim/ Dabell Avenue, which once completed will free up space for further new start up food companies to move into Southglade.			

Transform the debt and benefit advice service so that it also supports people into jobs and training in order to reduce dependency			
Action:	Transform the debt and benefit advice service so that it also supports people into jobs and training in order to reduce dependency	Expected Outcome	AMBER CP SR 010
We are working to transform the debt and benefit advice service so it helps people find jobs and training, lower their financial dependency, avoid using payday loans or loan sharks and use Credit Unions to access sustainable personal finance. As part of the welfare advice service we refer financially vulnerable people to money advice services.			

Work with other councils to sustain services while saving money and being more efficient			
Action:	Work with other councils to sustain services while saving money and being more efficient	Expected Outcome	GREEN CP SR 012
East Midlands Shared Services are working with Leicestershire County Council to deliver transactional HR and finance functions to deliver cost savings and efficiencies. A shared finance system (Oracle) is in place to reduce overheads costs. Through LGA and Core Cities we work with other authorities to influence national policy that relates to local government. Nottingham Revenues & Benefits has generated external income by provided services for other councils.			

Protect from cuts Council services as far as possible by securing value for money and annually balancing the budget			
PI	% citizens who consider that the Council provides 'value for money'	Expected Outcome	GREEN CP SR 011
<p>Since 2010/11 our funding from government for day-to-day services has been reduced by £260m. That level of reduction has been extremely challenging but has been carried out to ensure balanced budgets and to protect cuts in services as far as possible. Initiatives like our innovative commercialisation agenda has brought in additional income to help to mitigate some of the impact of the funding cuts. During what has been an extremely difficult period, the level of public satisfaction regarding VFM has risen and remained stable.</p> <p>Actual VFM satisfaction rates (and targets): 2015/16 62% (target 63%), 2016/17 63.5% (target 64%), 2017/18 63% (target 65%). The 2018/19 satisfaction data has not yet been gathered and will become available later during 2019. For comparison, the Local Government Association's survey of resident satisfaction with local councils found the average satisfaction levels for Value for Money nationally were: 51% (June 2015), 51% (June 2016), 47% (June 2017), 45% (June 2018).</p>			

Leisure & Localities Portfolio

(B) Make Nottingham the fastest growing city for disability sports participation in England; Make Nottingham the fastest growing city for disability sports participation in England (E)

PI	% of leisure centre usage by disabled people	Expected Outcome	GREEN	CP COM 012
We have achieved year on year average growth of 2% in usage by people with a disability, with the current position as at December 18 of 6.8%. In order to evidence that Nottingham is the fastest growing city for disability sport, attendance by disabled people was benchmarked against available data recorded from core cities and from authorities within the APSE Network. The data available shows that the average percentage usage achieved by other local authorities is 1.5% with no other single authority, apart from Nottingham, achieving usage above 3.5%.				

(B) Rejuvenate Nottingham Castle and develop the Castle Quarter as a major national heritage attraction

Action:	Rejuvenate Nottingham Castle and develop the Castle Quarter as a major national heritage attraction	Expected Outcome	GREEN	CP COM 003
We are leading the transformation of Nottingham Castle with a total of £31 million being invested to redevelop the site, including the Ducal Palace and Grounds and the sprawling cave systems hidden within the Castle Rock. The plans for this transformation are both ambitious and sympathetic. A beacon of power, protest and rebellion throughout the centuries, Nottingham Castle will be revitalised to reflect the wealth of its history, the depth of its collections and the lives of the people of Nottingham. The site is now closed and redevelopment work is underway.				

(B) Work with local people to deliver more Green Flag Award winning parks and open spaces than any other council in the country

PI	No. of Green Flag Awards, Green Heritage Awards & Green Flag Community Awards	Expected Outcome	GREEN	CP COM 010
We work with a 'Friends Of' or other community group for each Green Flag site, to ensure that citizens are involved in the park. For each Green Flag Community Award site, the site is led by the community itself and we support the award process. As a result, Nottingham's parks and green spaces continue to hold more Green Flags than ever before. When numbers of Green Flag Awards, Green Heritage Awards and Green				

Flag Community Awards are combined, Nottingham City has the highest number of any Council (61). There are also 3 university Sites not included in the total, which would take it to 64, the highest number in the country

Bring public services in your area closer together by creating 3 more joint service centres in the districts

Action:	Bring public services in your area closer together by creating 3 more joint service centres in the districts	Expected Outcome	GREEN	CP COM 007
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We opened two new Joint Service Centre libraries, both with increased opening hours: Hyson Green Library in November 2015, and the Dales Centre in May 2017. Smaller centres were developed in Sneinton and Strelley/ Bilborough/ Aspley. The new Strelley Road Library opened in November 2018.

Continue to improve parks used by students including a multi-million pound refurbishment of Highfields Park, a new outdoor gym at Lenton Recreation Ground and refurbishment of Radford Recreation Ground

Action:	Continue to improve parks used by students including a multi-million pound refurbishment of Highfields Park, a new outdoor gym at Lenton Recreation Ground and refurbishment of Radford Recreation Ground	Expected Outcome	GREEN	CP COM 008
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Improvement works have taken place to the Arboretum, Highfields Park, Lenton Recreation Ground, Priory Park, Radford Recreation Ground and Wollaton Park.

Create 'play zones' for children by making it possible to temporarily close residential streets for play

PI	Number of Play Street events held	Expected Outcome	GREEN	CP DEV 014
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We officially launched the Play Streets Scheme in 2017, the scheme is resident-led and involves temporarily closing a road for up to three hours and restricting car access. Children are supervised by parents and local residents, and all residents are welcome. Since the scheme was launched, a total of 11 events have taken place following the first event held on Cliff Road in April 2018. These events have allowed a total of 1388 residents to take back their streets and promote outdoor activity all across the city.

Make sure every area of the city is served with high quality play grounds by investing in at least 15 of our play areas

PI	No. of playgrounds invested in since 2014/15	Expected Outcome	GREEN	CP COM 009
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We have invested in a total of 23 new or improved playgrounds since 2015: Astley Drive, Bilborough Park, Clifton Central (new), Forest Rec,

Gawthorne Street, Greenway/Tricket's Yard, Hedley Villas, Kennington Road, Kirkstead Street, Peggy's Park, Pirate Park, Radford Rec, Rise Park, Rosedale Drive, Shipstone Street, Stirling Grove, Stockhill Park (new), Sutton Passey, the Green, Meadows (new), Trafford Gardens, Valley Road play area, Victoria Park, Woodfield Road

Start the development of a new Central Library for the city

Action: Start the development of a new Central Library for the city

Expected
Outcome

GREEN

CP DEV
042

We undertook a public consultation on building a new Central Library at the Broadmarsh development site in September 2018, with 85% of respondents in favour. Detailed business planning has commenced and initial capital and revenue cost plans associated with the development have been received and are currently being reviewed.

Support and promote more music and sports events in Wollaton Park and other city venues

Action: Support and promote more music and sports events in Wollaton Park and other city venues

Expected
Outcome

GREEN

CP COM
004

A large number of music and sports events have taken place at Wollaton Park and other city venues over the Council Plan period. Sporting highlights have included: The annual Robin Hood marathon/half marathon, European Archery Championships, Tour of Britain stage finish, British Triathlon Mixed Relay Cup, England National Cross Country Championships, UK Corporate Games, Tour of Britain and Nature Valley Tennis Open. Splendour has continued to be a popular and successful annual event, Detonate, a new addition to the Music festival since 2015, which takes place annually at Colwick Country Park has proved to be very popular - attracting between 10,000 - 15,000 spectators for the event. Other cultural events have included the Dinosaurs of China, Leonardo da Vinci Exhibition and 1950's Rocking Bank Holiday weekend

Transform our neighbourhood libraries to support residents in developing their future prospects

Action: Transform our neighbourhood libraries to support residents in developing their future prospects

Expected
Outcome

GREEN

CP COM
005

The Business and Intellectual Property (IP) Centre Nottingham launched in September 2018, providing resources to support local businesses to start up or grow. Our libraries also host 11 work clubs across the City, and in the last financial year, 2017-18, over 240 people gained employment having attended a Work Club. Three new Books on Prescription collections launched in libraries, over 4,000 issues have been made across the collections. We celebrated 55 years of the Home Library Service in January 2018, delivering books and music by library staff, extensively supported by volunteers. Children's Summer Reading Challenge, each year, over 3,000 children participate in the summer reading challenge supporting work to improve literacy in the city.

Protect from cuts an annual programme of popular city-wide events, including Splendour, the beach and Goose Fair as well as events in local communities				
PI	Protect from cuts...an annual programme of popular city-wide events including Splendour, the Beach and Goose Fair as well as events in local communities	Expected Outcome	GREEN	CP COM 013
We have maintained an annual programme of popular events in the city, including Hoodwinked, the Beach, Goose Fair and Splendour. As well as free or cheap events in local areas, with events taking place on 48 weekends throughout the last full reporting year (2018), ensuring that the city remains a vibrant place to both live and visit.				

Protect from cuts opening hours for Council offices and libraries				
PI	Protect from cuts...opening hours for council offices and libraries	Expected Outcome	GREEN	CP COM 014
We have not made any overall reduction in the number of hours that libraries are open. New opening hours were introduced across the library network from April 2017, to make library opening hours more consistent across the network and easier for citizens to follow, remember and use their local libraries. Overall Council office opening hours for the public have been maintained.				

Protect from cuts our leisure centres, to enable city residents to enjoy sport and health benefits				
PI	No. of Leisure Centres	Expected Outcome	GREEN	CP COM 011
We continue to operate all 8 leisure centres across the city. In 2015/16, the number of visits to our leisure centres was 2.122m. This figure has grown since the start of the current Council Plan to over 2.5 million (2017/18).				

Transport & HR Portfolio



(B) Deliver a simple, integrated 'Oyster' style ticket for our public transport network			
Action: Deliver a simple, integrated 'Oyster' style ticket for our public transport network	Expected Outcome	GREEN	CP DEV 031
We launched the Robin Hood Card in September 2015 and circa 50,000 Pay As You Go cards have been sold to date. Further plans to expand and develop in 18/19 include online top-up and daily and weekly fare capping on contactless payment across bus and tram.			

(B) Get 10% more people walking, cycling or taking public transport to work			
PI	Cycle counts on monitored network	Expected Outcome	GREEN CP DEV 041
We have achieved a 10% increase in both cycling trips and in public transport patronage over the life of the council plan. This reflects the success of the investment in cycling through the implementation of the £6.1 million Nottingham Cycle City ambition programme, with 33.2 km of new cycle network already rolled out across the City.			

(B) Get 10% more people walking, cycling or taking public transport to work			
PI	No. of local bus and light rail passenger journeys originating in the Council area (millions)	Expected Outcome	GREEN NP NN7
Public Transport use has continued to grow across the bus and tram network. The introduction of NET Line 2 in 16/17 contributed to the acceleration in patronage growth from 15/16 onwards. There are now 5.1 million more passenger journeys on public transport than at the start of the current plan period, with the introduction of NET Lines 2 and 3 in 2016/17 accelerating this growth. Given the trend of continuous growth in recent years. We expect patronage levels to be either maintained or further growth achieved.			

Continue to deliver concessionary bus and tram passes for senior citizens and further develop concessions for older people			
Action:	Continue to deliver concessionary bus and tram passes for senior citizens and further develop concessions for older people.	Expected Outcome	GREEN CP DEV 030
<p>We continue to protect the free concessionary travel offer for elderly residents on the tram network which sits outside the statutory requirements of the English National Concessionary Travel Scheme. Nottingham's commercial bus network continues to effectively support concessionary travel across the city.</p> <p>It is proposed that frequencies on some linkbus services which provide connections beyond the commercial bus and tram network be reduced as part of the council's 18/19 budget savings proposals, but this reduction is being managed to ensure that access to good public transport links is maintained for our elderly residents.</p>			

Deliver a network of continuous, safer commuter cycling routes			
PI	Total length of new cycle ways (km)	Expected Outcome	GREEN CP DEV 025
<p>This is a cumulative total, from a baseline of 2015 when funding for the Nottingham Cycle City Ambition programme was announced. Following the completion of cycle improvements on Woodside Road, the River Leen and across the Island site, the Q2 18/19 total had increased to 33.15km. The Western, Eastern and Southern Cycle Corridors have been completed, along with works in the City Centre and those associated with the Ring Road Major Improvement scheme. Additional cycle routes, where works are on site, programmed or funding is in place, include the Ring Road (1.0km) and a signed route in the City Centre. Additional work is taking place to improve sustainable transport connections between the Boots Enterprise Zone and University Boulevard. This is expected to be delivered by February 19.</p>			

Deliver a network of continuous, safer commuter cycling routes			
PI	Cycle indicator usage on new networks	Expected Outcome	GREEN CP DEV 026
<p>Cycle usage in the City as a whole, increased by 8.1% between 15/16 and Q1/Q2 18/19 (3.1%). By the end of Q2 18/19, the numbers of cyclists on Castle Boulevard, in the Western Cycle Corridor, had increased by 60%, compared with data from 2014 (prior to the Western Cycle Corridor route opening).</p>			

Grit well-used pavements as well as roads in winter to help protect people from slips and falls			
Action: Grit well-used pavements as well as roads in winter to help protect people from slips and falls	Expected Outcome	GREEN	CP COM 019
Our winter service sets out to safeguard Nottingham's strategic road network citywide, maintaining essential traffic through the City, including access to our major hospitals, fully supporting NCC's policy of "Keeping Nottingham Moving". Further, providing an extended service to keeping citizens and road users safe in our Neighbourhoods through gritting local access roads, in particular maintaining core service provision like bin collections through the winter period. In adverse conditions, citizen focus is maintained through the deployment of frontline resources to gritting priority areas including; outside shops, access to schools, sheltered accommodation, council offices, bus shelters etc - making a Safer Nottingham.			

Implement 20mph limits in residential areas where residents want them			
Action: Implement 20mph limits in residential areas where residents want them	Expected Outcome	GREEN	CP DEV 033
We have implemented 20mph speed limits in all residential areas outside the city centre where residents have wanted them. This followed an earlier city-wide consultation exercise where residents were asked their views, with only residents in Clifton at that time not supporting the idea. Following a successful bidding process, the City Council was awarded a total of £1.6m of external funding from the Department for Transport to implement the schemes. As a result, 20mph speed limits have been introduced on 580km of our roads (72% of all roads within the city boundary) and cover over 100,000 properties.			

Improve the standards of taxis and better regulate taxi access to the city centre			
Action: Improve the standards of taxis by delivering a new Taxi Strategy	Expected Outcome	GREEN	CP COM 013
We developed and implemented a Hackney Carriage and Private Hire Vehicle Strategy in 2017. This has seen action to regulate taxis and to improve quality and control as well as the introduction of commercial initiatives to support citizens and drivers. There remains a continued requirement for oversight, regulation and support to ensure a customer-focused, safe and resilient taxi service for citizens, visitors and businesses in the city.			

Improve the standards of taxis and better regulate taxi access to the city centre			
Action: Better regulate taxi access to the city centre	Expected Outcome	GREEN	CP DEV 036
<p>We have worked closely with all key stakeholders, including the taxi trade, to review and improve the current ranks within the city centre. As a result there are currently 14 formal all day ranks designated in the city centre, with an additional 13 ranks that come into force in the evening only. This is an ongoing process and further rank changes will be proposed in the future as the city centre continues to grow and evolve.</p> <p>In terms of city centre access restrictions, these are regulated through the City Centre Clear Zone, which was introduced in 2003 to control vehicular access at the heart of the city centre to enhance the shopping and retail environment. A review of City Centre Clear Zone is currently in progress.</p>			

Keeping lights on overnight in all our neighbourhoods			
Action: Street lighting - keeping lights on overnight in all our neighbourhoods	Expected Outcome	GREEN	CP DEV 025
We continue to ensure street lights are kept on in all our neighbourhoods.			

Reinstate 'Skylink' as a fast, direct and frequent bus link between the city centre and East Midlands Airport			
Action: Reinstate 'Skylink' as a fast, direct and frequent bus link between the city centre and East Midlands Airport	Expected Outcome	GREEN	CP DEV 032
<p>In January 2016, Trentbarton reinstated the Skylink Express service as a commercial bus service. In July 2018, Trentbarton took the commercial decision to rebrand the Skylink Express as Skylink Clifton, adding approximately 10 minutes to the journey time, due to the increased number of stops served in and around Clifton. In July 2018 we wrote to Trentbarton expressing our concern about the downgrading of the services and proposed that an express service should be retained to support the growth of the airport and surrounding area.</p>			

Work to secure the same travel discounts for all young people as those offered to students			
Action: Work to secure the same travel discounts for all young people as those offered to students	Expected Outcome	GREEN	CP DEV 029
<p>Child fares have been extended to Under 19s on Nottingham City Transport, Nottingham Express Transit and Council contracted bus services. Robin Hood child tickets have been extended to under 19s following negotiations with local bus operators. The under 19 Robin Hood Season ticket is now also cheaper than that offered to students. The Robin Hood under 19 Pay As You Go card launched Sept 2017.</p>			

Protect from cuts 100 apprenticeship posts within the City Council				
PI	No. of apprenticeships in post - NCC	Expected Outcome	GREEN	CP SR 010
A key deliverable for all City Council departments has been to deliver on the pledge of 100 apprentices across the organisation every year. The introduction nationally of the Apprenticeship Levy meant that our approach to apprentices has had to be revised and the level of apprentices has fluctuated, we expect to be at 100 at the end of the current plan.				

Protect from cuts funding for essential roads and pavements repairs, as well as lobbying government for more money for this				
PI	Protect from cuts...funding for essential roads and pavements repairs, as well as lobbying government for more money for this	Expected Outcome	GREEN	CP COM 002
Last year (2017/18), we repaired nearly 9,000 potholes (11,400 in 2016/17), resurfaced 11km of highway (8km in 2016/17) and 16 footways (23 in 2016/17). The Government have provided extra funding for potholes. In 2017/18, we received £174,000 as part of the Pothole Fund and in March 2018 it was confirmed that we will receive an additional £242,057 to cover additional maintenance works over the coming year to address potholes.				

Protect from cuts public transport accessibility to the city centre				
PI	% households with hourly or better daytime bus service to district or City Centre	Expected Outcome	GREEN	CP DEV 042
The commercial and tendered bus services networks have remained stable throughout the Council Plan period, enabling the accessibility target of 93% of households with hourly or better daytime bus service to a district or City Centre to continue to be met.				

Energy & Environment Portfolio



(A) Tackle fuel poverty by setting up a not for profit energy company to sell energy at the lowest price to Nottingham People (E)			
PI	Robin Hood Energy company is in operation	Expected Outcome	GREEN CP COM 025
We set up Robin Hood Energy (RHE) in 2015 as a not for profit company to provide low cost gas and electricity. RHE customers typically save £200/ year (credit meter) or £80/year (pre-payment). RHE made an operating surplus of £202,000 in 2017/18.			

(B) Help people switch energy suppliers with annual local advice events and publicity in every area			
PI	No. of ward events being held to promote energy supplier switching	Expected Outcome	GREEN CP COM 024
From 2015 to 2016, our SCoRE (School's Collaboration on Resource Efficiency) programme visited over a 100 city schools and held and attended numerous community events to promote energy efficiency and carbon reduction. From 2017 to date, RHE have been holding an average of around two ward-based events per month across the city. They have been out in the neighbourhoods and at our district markets as well as at the big city events like the Beach and Riverside Festivals. 135 events will be expected cumulative total by March 2019.			

(B) Work with citizens to keep Nottingham England's cleanest big city (E)			
Action:	Work with citizens to keep Nottingham England's cleanest big city	Expected Outcome	GREEN CP COM 026
Nottingham won the 'Britain's Cleanest City' award at the end of 2014. This was an externally assessed and accredited award by the CIWM. While this externally accredited award is no longer operating, there has been no relaxation in our focus to maintain Nottingham as Britain's cleanest big city. In 2016 we introduced the Clean Champions scheme for citizens, where we support and encourage them to take pride in their area. We have recruited and are now supporting over 200 clean champions across the city, including individuals, groups, schools and businesses. In 2018 we ran a successful 'clean campaign' to promote awareness and to change behaviour towards litter and waste. Dog fouling fell by 12% and fly tipping was down by nearly 11%. The campaign saw a doubling in requests for free bulky waste collection resulting in 2,000 extra collections. Our free bulky waste service has now grown to circa. 60k collections per annum.			
Last year, 2017/18, the number of fly tipping incidents overall was 4,237 compared to 7,855 at the start of the current Council Plan in 2015/16,			

a reduction of over 46%.

Double the number of council houses with solar panels installed from 3,000 to 6,000

PI	No. of Council houses with solar panels installed	Expected Outcome	AMBER	CP COM 023
Current number of installs sits at 4366 council houses from 3000 in 2015, an increase of 1366 houses. Combined, NCC and NCH oversaw the installation of PV on 1366 council houses. Unfortunately national Government policy on Feed in Tariffs, which supported this scheme has changed drastically, by cutting down incentives by 90%. These changes have effectively meant the programme has been frozen except for new build council houses. The FIT tariff is coming to an end in March 2019. While, installations on existing properties has stalled, the new build NCH programme has seen the 366 new domestic properties incorporate Solar PV.				

Double the number of solar panels installed on Council commercial buildings from 30 to 60

PI	No. of Council commercial buildings with solar panels installed	Expected Outcome	GREEN	CP COM 022
Installing solar energy and better managing energy consumption reduces NCC's energy costs as a whole, creating savings. Our Energy Management team has saved £2m in two years through cost avoidance and managing the council's energy budgets to generate income and/or save cost. In 2015/2016, 13 commercial buildings had solar installed, 3 in 2016/2017, 8 in 2017/2018 and 2 in 2018/2019 after Q2. We are on course to install solar panels on 6 more buildings by the end of the 2018/2019.				

Encourage low carbon vehicles by creating an infrastructure of charging stations across the city

PI	No. of publically accessible NCC charging units in place	Expected Outcome	GREEN	CP DEV 016
In 2015/16 there were 8 publically accessible City Council owned charging points in place at the Queens Drive and Colwick Racecourse Park and Ride sites. BP Chargemaster were appointed as the concessionaire responsible for supplying, installing, and maintaining a publically accessible charge point network across the D2N2 area. Installations commenced in Spring 2018, with 77 charge points operational in Nottingham by the end of Q3 18/19 and more than 3,200 charging sessions reported and 33 megawatts of electricity dispensed. Roll out across the D2N2 area will begin in late 2018/early 2019. The overall D2N2 charge point scheme is aiming to install 230 publicly accessible charge points across Nottingham, Nottinghamshire, Derby and Derbyshire by 2020. It is estimated that by Q4 18/19 there will be 170 charging points in the Nottingham.				

Encourage low carbon vehicles by creating an infrastructure of charging stations across the city				
PI	No. of low carbon vehicles registered	Expected Outcome	GREEN	CP DEV 017
<p>[See commentary above for CP DEV 016] At the start of 2015/16 there were 155 electric vehicles registered in the City. By Q2 18/19 the number of vehicles registered in the City had increased to 355. This upward trend is expected to continue to the end of 18/19 and beyond, also reflecting the national picture of increasing electric vehicle uptake.</p> <p>Data is supplied by the Department for Transport at a local level, indicating total number of Low Emission Vehicles registered in the City. NB. national data reflects where vehicles are registered and not necessarily where they operate. Given the limited number of dealerships in Nottingham (in comparison to Derby), these numbers will likely underestimate the number of vehicles operating in the City.</p>				

Increase 'deep cleans' for areas outside the city centre from 60 to 120 each year				
PI	No. of deep cleans completed outside city centre	Expected Outcome	GREEN	CP COM 028
<p>We have carried out a total of 597 deep cleans against a target of 480 over the lifetime of plan. Deep cleans comprise sweeping and washing of the entire road/path surface with the removal of all litter, detritus, weeds etc. They can vary from major operations involving road closures, such as on the A52 where work is carried out overnight, to programmed activities such as alleyway clearing programmes. All wards have benefitted, varying dependent on the issue, in some cases it is a question of enhancing the environment, or it could be dealing with incidents of serious environmental blight.</p>				

Increase 'deep cleans' for district shopping centres to quarterly				
PI	No. of district shopping centres deep cleaned	Expected Outcome	GREEN	CP COM 029
<p>The 4 District Shopping centres of Hyson Green, Sherwood, Bulwell and Clifton have one scheduled deep clean a quarter. This has been achieved in every quarter since its introduction.</p>				

Maximise Government and energy company grants to continue our programme of insulating homes in those areas that are hardest hit by fuel prices, whether they are owner occupiers or tenants				
PI	Energy grants received per head of population	Expected Outcome	GREEN	CP COM 018
<p>Since 2015/16, we have bid for and received over £4.82m in grants for a variety of sources including RemoUrban, InSmart, eTeacher, Department of Energy & Climate Change (DECC) and Department of Business, Energy & Industrial Strategy (BEIS) which have funded a</p>				

number of energy projects such as conducting a heat network feasibility study. This equates to over £14 for each Nottingham citizen. This represents an increase of 1300% since the start of the plan.

Maximise Government and energy company grants to continue our programme of insulating homes in those areas that are hardest hit by fuel prices, whether they are owner occupiers or tenants

PI	% Energy Grants applied for that was received	Expected Outcome	GREEN	CP COM 019
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[Commentary as for CP COM 018 above]

Promote the benefits of domestic energy efficiency using zero carbon homes projects in Nottingham's most deprived communities

Action:	Promote the benefits of domestic energy efficiency using zero carbon homes projects in Nottingham's most deprived communities	Expected Outcome	GREEN	CP DEV 039
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The Government's Deregulation Act 2015 specifies that no local energy performance standards can be set through Local Plans, thus removing the ability to require new homes to exceed national building regulations standards and curtailing the ability to support this Action through the planning process. As a result, we have had to pursue a number of different approaches; for all 'major' residential planning schemes, betterment in terms of energy efficiency and use of low carbon energy is sought through negotiation. Every home built by Nottingham City Homes has photo-voltaic panels fitted unless the roof orientation is inappropriate for this purpose. We have promoted high energy efficiency standards via its partner Blueprint who have built a range of highly efficient homes at Green Street, Hobart & Pitcairn and Trent Basin. In the existing housing stock, the Greener Housing scheme, has already delivered external wall insulation to over 7,000 homes and solar panels to over 4,600 homes. The REMOURBAN project in Sneinton builds on this with over 300 homes with insulation and energy measures completed so far. Funding has been also secured for a rollout of the Energiesprong model to a further 130+ homes across Nottingham.

Reduce domestic energy use by 10% by seeking funding for further insulation and more efficient boilers

PI	No. of boilers replaced	Expected Outcome	GREEN	CP COM 020
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In total 2560 boilers have been replaced. In Q1 and Q2, 35 and 421 boilers have been replaced in 2018/19. 134 boilers were replaced in Q4 2017/18 making a total of 706 for the year 17/18. In 2016/17 we replaced 540 boilers and in 2015/16, 858 were replaced.

Reduce domestic energy use by 10% by seeking funding for further insulation and more efficient boilers				
PI	No. of insulation measures (excluding boilers) installed	Expected Outcome	GREEN	CP COM 021
<p>A total of 12,721 measures have been installed since 2015/16:</p> <ul style="list-style-type: none"> • 489 loft installations (221 in 2017/18, 194 in 2016/17 and 74 in 2015/16). • 2,359 external walls (365 in 2017/18, 1,061 in 2016/17 and 933 in 2015/16). • 4,609 windows (1,824 in 2017/18, 1,269 in 2016/17 and 1,516 in 2015/16). • 4,261 doors (879 in 2017/18, 1,076 in 2016/17 and 2,306 in 2015/16). 				

Reduce domestic energy use by 10% by seeking funding for further insulation and more efficient boilers				
PI	% change in domestic energy consumption (electricity & gas) in Council owned properties	Expected Outcome	GREEN	CP COM 035
<p>Due to targeted energy efficiency initiatives (boilers and insulation) Nottingham City Homes (NCH) stock is more efficient than private houses. The 10% target has been translated to an Energy Performance Certificate (EPC) rating C to be achieved by end of the 2018 -19 financial year. This will have in essence reduced energy consumption by 10% across the estate. The most recently available data (backdated two years), supplied by the Department of Business, Energy and Industrial Strategy, currently reports reduction in energy consumption at 6% across Nottingham building stock both private and public. We expect to meet the 10% target by the end of the plan.</p>				

Use smart metering and remote control technology to help keep energy bills down				
Action: Use smart metering and remote control technology to help keep energy bills down		Expected Outcome	GREEN	CP COM 024
<p>To date, 5,709 smart meters have been deployed by RHE to its Nottingham customers and so 54% of their city customers have had a Smart Meter fitted to their property. 4% of District Heating customers in Nottingham now have an EE Smart Monitor.</p> <p>EE Monitor is an acronym for Enviroenergy Monitor. The EEMonitor fulfils remote monitoring and has smart features but it is not classed as a smart meter. Smart Monitor deployment is being monitored across the City and 2,500 units have been deployed nationally outside of Nottingham on a commercial basis. The last generation SMETS2 compliant units are due to be rolled out from October 2018.</p>				

Protect from cuts free bulky waste collections to combat fly tipping				
PI	Protect from cuts...free bulky waste collections to combat fly tipping	Expected Outcome	GREEN	CP COM 001
<p>We have protected our popular Bulky Waste service which remains free of charge and operates by a weekly appointments service in each ward of the City for bulky and whitegoods collections. The volume of collections has steadily increased and has now reached circa. 60,000 collections per annum. As well as providing a door-to-door service, free bulky waste collection is also intended to combat the scourge of fly tipping; recorded fly tipping has reduced from three years ago. The free bulky waste service is actively promoted in the neighbourhoods where the incidents of flytipping are highest.</p>				

Housing & Planning Portfolio



(A) Build 2,500 new houses that Nottingham people can afford to rent or buy (E)				
PI	No. of new homes built that are affordable for Nottingham people to buy or rent	Expected Outcome	GREEN	CP DEV 018
At March 2018, 1,557 affordable homes had been delivered and a figure of 2,293 is forecast for March 2019. An additional 534 affordable homes, which are on sites controlled by Nottingham City Council, are active in the planning system and are expected to increase the figure towards the overall target by the end of the Plan.				

(B) Create a comprehensive city-wide licensing scheme for all private rented accommodation to drive up standards and protect tenants across the city				
Action:	Create a comprehensive city-wide licensing scheme for all private rented accommodation to drive up standards and protect tenants across the city	Expected Outcome	GREEN	CP DEV 023
On the 1st August, we successfully introduced a selective licensing scheme for approximately 90% of the private rented houses in Nottingham, which will run for 5 years until the end of July 2023. Over 10,000 licence applications were received in the first month of the scheme. There was significant engagement with landlords, managing agents and other interested parties, both during the development of the scheme and since. There have already been successes in: avoiding illegal evictions; helping landlords and vulnerable people deal with issues around ASB and rent arrears to avoid evictions and provide ongoing support; and establishing ties and positive relationships with landlords in different communities.				

(B) Increase the number of people using council services online and ensure that more services can be accessed through self-service				
PI	No. of citizens with online accounts	Expected Outcome	GREEN	CP SR 009
Since May 2016, customers have been able to create accounts and login to the Nottingham City Council website and view updates on existing service requests. To date 86,000 customers have created accounts on the website. In September 2018 36% of customer contact was via the Customer Hub contact centre and 64% online (a 24% shift to online). Satisfaction with our online services is currently 90%. It is anticipated that there will be approximately 110,000 customer accounts by the end of March 2019.				

(B) Work with housing associations to improve the quality of their housing and repair service and take on the management of poorly maintained housing association and private rented properties			
Action:	Work with Housing Associations to improve the quality of their housing and repairs service	Expected Outcome	GREEN CP DEV 024
Evidence to date suggests that housing associations are broadly delivering a good level of service in terms of core housing management and maintenance functions. The increased engagement which has been initiated through the Greater Nottingham Standard process, together with significant improvement in key areas of Registered Provider obligations such as homelessness/allocations, and contribution at a neighbourhood level, need to be seen as equally important measures of their performance now and in the future.			

Answer 95% of telephone calls to the Council in person			
PI	% telephone calls to the Council answered in person (NOT including Centrex lines)	Expected Outcome	RED CP SR 015
The Council Plan objective of 95% of all telephone calls to be answered in person is a highly aspirational target. The new Customer Hub, which is a first point of contact for Neighbourhood Services and Community Protection, is currently running at 95%. However, overall, only 66% of calls to the council are being answered within target. We are striving to improve corporate telephony performance by: rationalising our customer contact points by establishing the Customer Hub; offering practical telephony technical and customer experience advice and support to the lowest performing services and; working with IT to identify a number of issues with the telephony infrastructure.			

Build 100 Council bungalows across the city so older people can move into appropriate quality accommodation whilst staying in their own community			
PI	No. of Council bungalows built for older people	Expected Outcome	GREEN CP DEV 019
107 new bungalows were built between April 2015 and the end of March 2018 and are all fully tenanted.			

Campaign with students for government to outlaw annualised student tenancy agreements and finders fee			
Action:	Campaign with students for the government to outlaw annualised student tenancy agreements and finders fees	Expected Outcome	GREEN CP COM 012
The Tenants Fees Bill to outlaw unlawful payments is currently making its way through parliament and is expected to come into force early in 2019 when our regulatory services are likely to get the responsibility to enforce the legislation. We will be considering its impact as the Bill progresses. The Safer Housing team have worked with the Student Unions to ensure as many students as possible use respectable and accredited landlords who do not add these fees.			

Deliver housing options to meet the needs of students and young people who want to stay in Nottingham			
Action:	Deliver housing options to meet the needs of students and young people who want to stay in Nottingham	Expected Outcome	GREEN CP DEV 038
We have worked closely with NTU to produce a draft Partnership and Development Accord – there has been early dialogue on an NTU initiative to support graduate house purchase and potential direct intervention in the housing market. Encouragement of purpose built student accommodation is restricting new HMOs and limits inflated values, helping to enable graduates to access housing within locations that are attractive/familiar within the city.			

Develop the 'Responsible Tenant Reward Scheme' to further encourage good behaviour and good tenancy			
PI	% tenants who qualify for the Responsible Tenant Reward Scheme	Expected Outcome	GREEN CP DEV 027
The “Responsible Tenant Reward Scheme” has been developed as an annual assessment of tenant conduct and is undertaken in November of each year. NCH teams are working with tenants throughout the year to maximise their entitlement to the reward, with 90% of tenants qualifying in 2017/18.			

Encourage the building of quality family homes to support young couples and families to stay living in the city			
PI	% of new dwellings built outside the city centre with 3+ bedrooms	Expected Outcome	GREEN NP NN4
The proportion of family housing built in the City in 2017/18 was 33.7% of all dwellings completed (outside the City Centre and excluding purpose-built student dwellings). The proportion was 48.4% in 2016/17. The total figure between April 2015 and March 2018 is 44.5%.			

Ensure developers of new student accommodation build homes that students actually want to live in and consult with them on planning applications that affect them			
Action:	Ensure developers of new student accommodation build homes that students actually want to live in and consult with them on planning applications that affect them	Expected Outcome	GREEN CP DEV 040
The Community Planning Officer provides a liaison role on student issues and regular dialogue to understand student issues. This is fed into Development Management discussions with student accommodation providers. The Local Plan contains amended policies relating to the format/quality of new student developments. Vacancy rates for purpose built student accommodation across the city remain very low which is a strong indicator that the type of accommodation in new developments is in demand. The development of purpose built student housing has also allowed family housing, which was previously occupied by students, to return to the housing stock. This helps maintain sustainable, balanced and mixed communities.			

Ensure Nottingham City Homes continues to take a tough line and seeks to evict drug dealers and tenants involved in serious or violent crime			
PI	No. of Possession Orders obtained for drug and violent offences	Expected Outcome	GREEN CP DEV 028
Nottingham City Homes applies for possession orders for each case involving drugs, crime or violence. NCH has had 1 successful application during 2018/19 out of 26 made. 89 applications for possession orders have been made since 2015. The courts often chose not to enforce our applications, instead giving suspended possession orders with strict instructions that enforcement will recommence if a breach is made. NCH continually monitors these cases to ensure ongoing compliance.			

Increase the number of services that can be accessed online			
PI	No. of online services enhanced	Expected Outcome	GREEN CP SR 007
We have made a number of improvements ranging from keeping customers updated with service updates and notifications, to more complex developments and introductions of new features. An average of 15 changes/enhancements are made to existing digital services each month. Since the start of the changes in 2016, we will have completed 443 enhancements to existing processes, largely based upon customer feedback.			

Increase the number of services that can be accessed online				
PI	No. of new online services developed	Expected Outcome	GREEN	CP SR 008
We introduced a new Customer Experience Digital platform in January 2016. Since it went live, 160 processes have been digitised, from contact, enquiry and reporting forms, to more complex services such as booking bulky waste collections and applying for a landlord licence. With the planned online process developments for the remainder of the year, it is anticipated that by the end of March 2019, we will have digitised 184 processes.				

Introduce better ways of reporting problems on your street - on apps, via text, on the phone or in person				
Action:	Introduce better ways of reporting problems on your street - on apps, via text, on the phone or in person	Expected Outcome	GREEN	CP SR 014
We have achieved a transformation by building new online channels through which citizens can report problems in their street or local area. 85% of citizens have successfully made the change to using these new channels.				

Promote affordable furnished accommodation				
PI	No. of affordable tenancies	Expected Outcome	GREEN	CP DEV 031
Nottingham City Homes have provided 253 affordable tenancies since 2015. The provision is demand led and depends on our new tenants wanting and needing a furnished tenancy. There are currently 129 affordable tenancies in operation.				

Put Nottingham residents first by ring fencing council house waiting list for Nottingham residents				
Action:	Put Nottingham residents first by ring fencing council house waiting list for Nottingham residents	Expected Outcome	GREEN	CP DEV 026
Our Housing Allocations Policy includes criteria that applicants must have lived in Nottingham for at least three out of the last five years. New build homes are subject to local lettings plans and often include criteria giving priority to those who live in the local area and/or the Ward.				

Use open data to better provide information and services to citizens			
Action: Use open data to better provide information and services to citizens	Expected Outcome	GREEN	CP DEV 028
We have published, and continue to publish, data to meet our statutory publication expectations set out within both the Transparency Code 2015, and under EU INSPIRE regulations. It endeavours to quickly and effectively meet with any additional proactive publication requirements expected of it i.e. Brownfield Register. Building upon the open data platform, www.opendatanottingham.org.uk the infrastructure is in place to continue to publish council information in the future as new legislation is produced.			

Work with Unipol and student groups to ensure all students know their rights and responsibilities when renting a home and provide the means for victims of rogue landlords to contact us easily			
Action: Work with Unipol and student groups to ensure all students know their rights and responsibilities when renting a home and provide the means for victims of rogue landlords to contact us easily	Expected Outcome	GREEN	CP COM 015
Over the four years of this plan there has been considerable work between various Council services and Unipol, the students' unions and students. Key activities included: Regular established meetings with student union advice centre staff as well as with SU representatives; a dedicated officer in the Safer Housing team as a single point of contact for liaison and discussion over rogue landlord and student matters and; the provision of information through Unipol, Community Protection, House Hunting Fairs and other student events			

Protect from cuts making sure that people are safe and secure in their rented properties			
PI	No. of properties improved as a result of Env Health intervention	Expected Outcome	GREEN CP COM 016
We have introduced three licensing schemes in Nottingham. These schemes have seen an average of 4,000 properties licensed which in turn has led to improvements to properties through licensing conditions and ensuring the licenses holders are "fit and proper persons"			

Protect from cuts the rogue landlord and environmental health teams			
PI	Protect from cuts...the Rogue Landlord and Environmental Health Teams	Expected Outcome	GREEN CP COM 003
In housing, we have enhanced the work of the service by the funding of a dedicated rogue landlord team and service demand is a triage based response which has assisted with risk based response, effectiveness and efficiency. In Environmental Health and safer places, new ways of working, amended response and delivery targets are in place, prioritised around the protection of public and environmental safety. In Safer Business the size of the team was increased based on higher numbers of premises and their complexity and, there continues to be further			

development of approaches with business and new ways of working to achieve the food safety inspection programme. Both teams have been protected from cuts.

Adult Social Care & Health Portfolio



(B) Promote community resilience by backing the 'Looking After Each Other' campaign and other groups that tackle loneliness and promote self-help			
Action:	Promote community resilience by backing the 'Looking After Each Other' (LAEO) campaign and other groups that tackle loneliness and promote self-help	Expected Outcome	GREEN CP SR 005
<p>We have supported the Looking After Each Other campaign to encourage people to do more to help others and give people ideas and suggestions of how they could make a difference in Nottingham. Online service directory AskLiON was launched in 2017 and 2,227 listings have been added since then. 114,353 individuals have accessed AskLiON so far, making 596,933 visits to the website in total. Social prescribing has been rolled out across the city but demand is outstripping what is currently available. Age Friendly Nottingham (AFN) has worked with us to establish a strategic partnership group focused on reducing loneliness and AFN's 'Take a Seat' initiative is now offered at over 330 locations across the city for people who need to rest when outside their home. The Nottinghamshire Carers Hub has been established to provide a single point of contact offering information and advice to carers of citizens with a disability or long term conditions. The Nottingham Time to Change Hub was established in 2018 to reduce the stigma and discrimination experienced by people with mental health problems and share good practice.</p>			

(B) Reduce teenage pregnancy by a third			
PI	Conception rates per 1,000 15-17 year old girls	Expected Outcome	AMBER NP FN4
<p>Since the start of the Council Plan the under-18 conception rate has decreased from 38.6 conceptions per 1,000 15-17 year old girls, to 25.3 in Q2 of 2018/19. The rate of 25.3 is 66.1% lower than the 1998 figure, when Nottingham City Council was formed, which was 74.7. Nottingham has the fourth lowest rate of the eight Core Cities. We are on track to see a further reduction in the number of teenage conceptions.</p>			

(B) Tailor care to individual needs through proper integration of the Council's social care services with those delivered by the NHS (E)			
Action:	Tailor care to individual needs through proper integration of the Council's social care services with those delivered by the NHS	Expected Outcome	AMBER CP C&A 070
Nottingham is committed to joint-working with local health partners to ensure the best outcomes for residents with their health and social care needs. Key current areas of integrated health and care include: Nottingham Health and Care Point, offering an integrated front door with City Care; social workers aligned to the Care Delivery Groups to work alongside GPs and community health; our integrated discharge team at the hospital and our person-centred integrated care packages through our Integrated Personal Commissioning pilot and Transforming Care programme for people with learning disabilities and autism. Consideration is being given to the options for staying within the local Integrated Care System (ICS) or potentially moving outside it; this consideration will take place over the next Quarter.			
Campaign to make sure Nottingham is at the front of the queue for lung cancer screening and continue to ensure that people from all our communities access cancer screening			
Action:	Campaign to make sure Nottingham is at the front of the queue for lung cancer screening and continue to ensure that people from all our communities access cancer screening	Expected Outcome	GREEN CP C&A 053
Following a successful pilot in Bilborough, Nottingham City Clinical Commissioning Group (CCG) scaled up its community lung screening programme model with five Bulwell practices. Phase 2 of the Nottingham City Lung MOT project has demonstrated that the delivery model can be readily scaled up to a practice population of about 30,000 patients. The next plan is to roll out Phase 3 community lung health screening to 9 practices in the Aspley / Strelley area of the City with a total registered population of 36,000.			
Deliver a rolling programme of smoke free public spaces where local people want them			
Action:	Deliver a rolling programme of smoke free public spaces where local people want them	Expected Outcome	GREEN CP COM 002
All major city events are now smoke-free or have designated smoke-free areas including Splendour Music Festival, The Beach, Riverside Festival, Lord Mayor's Parade and the Winter Wonderland. All Council playground areas are now smoke-free. Public consultations were carried out in summer 2018 seeking views on feasibility to extend smoke-free areas to bus and tram stops and we are looking to implement the findings in 2019.			

Drive up the quality of home care services by only buying services from providers that pay their staff for travel between visits and pay the Living Wage			
Action:	Drive up the quality of home care services by only buying services from providers that pay their staff for travel between visits and pay the Living Wage	Expected Outcome	GREEN CP SR 007
We have ensured that Homecare contracts for lead providers awarded in April 2018 included a requirement to pay travel time and the National Living Wage within the contract. The new contract for lead providers requires them to work with the Council as part of a 'Provider Alliance'. We are working with Unison to engage with providers to work towards providing care as per the Unison Ethical Care Charter.			

Ensure services that promote good sexual health are available in every community			
Action:	Ensure services that promote good sexual health are available in every community	Expected Outcome	GREEN CP C&A 301
The number of activities provided in sexual health clinic consultations has increased by around 20,000 since 2015, meaning that more needs are being met in consultations. In 2017/18, there were around 4,000 more STI tests carried out than in 2015/16. As well as the main hubs at the City Hospital and Victoria Health Centre, there are numerous sexual health clinics dispersed around the city aimed at improving accessibility for citizens with more need, for example in Aspley, Bulwell Riverside and Clifton Cornerstone. Services are made further accessible by outreach and community clinics targeting those with a higher risk of poor sexual health, such as sex workers, men who have sex with men (MSM), some BME groups, people who inject drugs and young people including those in alternative education provision. Additionally, in 2016 we created a Relationships and Sex Education (RSE) Charter to which 82 schools have so far signed up; the other 54 are working towards effective RSE with support from the RSE Consultant. 22 Nottingham schools took part in the first ever RSE Day in June 2018, with 2,600 children and young people involved in activities around healthy relationships and positive sexual health.			

Extend the telecare and telehealth services so 6,000 more people can be supported to live independently			
PI	No. of citizens receiving assistive technology service	Expected Outcome	GREEN CP SR 005
In April 2015 there were just over 5,000 citizens who had some assistive technology (AT) equipment in their home supporting them, 3,250 of these citizens have since had their equipment removed as it is no longer required. As at 30/9/18 there were 7,250 citizens with AT currently in their home, so the total number of people who have been supported to live independently since April 2015 is 10,500. The anticipation is that by March 2019 there will be 11,000 citizens who have been supported to live independently in their home, an additional 6,000 citizens since April 2015.			

Implement the 12 point 'Older Persons Charter' agreed with carers and campaign groups				
Action: Implement the 12 point 'Older Persons Charter' agreed with carers and campaign groups		Expected Outcome	GREEN	CP C&A 071
The Nottingham Older Citizens' Charter' was launched in October 2014 and the Age Friendly Nottingham (AFN) partnership oversees its implementation. Activity includes the 'Take a Seat' campaign, celebrations to mark International Older People's Day, an annual Ageing Well Day is held in the Old Market Square and specific activity to improve cross-sector action on loneliness. Citizens are kept informed of age friendly activities through the AFN Facebook page and the AFN Stay Connected newsletter, which has a circulation of over 5,000.				
Implement the city's 'Mental Health Strategy', ensuring better mental wellbeing for Nottingham residents				
PI	Maintain mental wellbeing indicator average score	Expected Outcome	GREEN	CP C&A 076
Between 2015 and 2017 Mental Health First Aid training was delivered to cross-sector frontline staff. The mental wellbeing indicator average score is consistently higher in Nottingham City compared to the average for England (52.4, Citizens Survey 2017 and 49.8, Health Survey England 2016, respectively). The Council has become a Mindful Employer, signed the Time to Change Employer Pledge and has supported employers across the city to follow their example and change workplace practices such as introducing mental health policies.				
Implement the city's 'Mental Health Strategy', ensuring better mental wellbeing for Nottingham residents				
PI	% with poor mental health [Warwick Edinburgh Mental Wellbeing Scale]	Expected Outcome	GREEN	NP HN6.01
The average mental wellbeing score for Nottingham in 2017 was 52.4 slightly higher than the average England score (49.9) but lower than the 2016 average Nottingham score (54.0). Positive action includes securing East Midlands Time to Change Hub Status, and establishing Nottingham Health and Wellbeing Board as a Partnership that actively challenges Mental Health Stigma and Discrimination across the City. There has also been increased access to Mental Health services such as Improving Access to Psychological Therapies (IAPT), Early Intervention and Psychosis, CAMHS, and Perinatal mental health provision. Figures for 2018 are not yet available.				
Implement the city's 'Mental Health Strategy', ensuring better mental wellbeing for Nottingham residents				
Action: Implement the city's 'Mental Health Strategy', ensuring better mental wellbeing for Nottingham residents		Expected Outcome	AMBER	CP C&A 300
There has been progress in relation to IAPT, Early Intervention and Psychosis and Perinatal support. The NHS Five Year Forward View emphasises the importance of access to treatment. Other successes reported to the Jan 2018 Health and Wellbeing Board include physical				

health checks of those with Serious Mental Illness and a smoking ban in Nottingham University Hospitals NHS Trust – these are important steps to addressing inequalities and preventing excess mortality. A refreshed Mental Health Strategy has been drafted linked to other strategies such as the national Five Year Forward View for Mental Health and local strategies e.g. the Local Transformation Plan, suicide prevention etc.

Improve mental health for new mums and mums-to-be

Action: Improve mental health for new mums and mums-to-be

Expected
Outcome

GREEN

CP C&A
003

A range of stakeholders from across Nottinghamshire including specialist mental health services, psychological therapy services, primary care, maternity services, health visiting services, children's centres and the NHSE Perinatal Strategic Clinical Network have been involved in drafting a perinatal mental health pathway. Work includes identification of and support for women with mental health needs, access to psychological therapy (IAPT) services and transition across the pathway with improved referral routes.

Prioritise home security for supported housing and those living in 'extracare' schemes

Action: Prioritise home security for supported housing and those living in 'extracare' schemes

Expected
Outcome

GREEN

CP SR
006

Funding is given to eight housing providers enabling them to provide a subsidised alarm system in 71 schemes across the City, supporting over 3,000 citizens. The subsidised system provides the citizen with a personal safety alarm without charge.

Reduce smoking during pregnancy by a third

PI Smoking status at time of delivery

Expected
Outcome

RED

CP C&A
072

There has been little change in the proportion of women smoking at time of delivery since 2010/11. Since Q4 of 2014/15 the number has reduced slightly from 18.5% to 16.8%. The proportion of pregnant women smoking at time of delivery remains significantly higher than the England average and the fifth highest rate of our statistical neighbours. There is strong support across the Local Maternity System to reduce smoking in pregnancy and pregnant women remain a priority population for stop smoking services. A new communications campaign has been launched in 2019 to tackle smoking in pregnancy and our commitment to reduce smoking in pregnancy will continue with renewed focus.

Support the often forgotten army of unpaid carers by fostering links with each other as well as the public services they rely on				
PI	No. of carers assessments undertaken	Expected Outcome	GREEN	CP C&A 085
We have increased the numbers of Carers Assessments, carried out either directly by the City Council, or on behalf of the City Council by partners since the start of the Council Plan, from 315 in 2014/15 to 1,867 in 2017/18 (the latest figures available). The Carers Federation carry out statutory Carers Assessments where the cared-for citizen is not eligible for ASC, or where a Carers Assessment only is required, and appropriate support is offered including training, advice, support groups or referrals to respite for the cared-for citizen, and signposting/referral to other services as appropriate. This can also reduce the need for residential care, enabling people to stay in their own home.				

Work with Students' Unions, Universities and Colleges to ensure that the mental health needs of students are met				
Action:	Work with Students' Unions, Universities and Colleges to ensure that the mental health needs of students are met	Expected Outcome	GREEN	CP C&A 037
Work is ongoing to better understand students' perceptions and needs. Public Health have worked closely with the University of Nottingham to develop its Student Health and Wellbeing Strategy and their Students' Union has pledged to support Time to Change. Support is provided to Nottingham College through links with Child and Adolescent Mental Health Services (CAMHS). Work with the universities, colleges and student unions will continue, including their representation on the Health and Wellbeing Board.				

Protect from cuts effective services that reduce drug and alcohol addiction, encouraging better lives and safer communities				
PI	% who successfully completed drug or alcohol treatment	Expected Outcome	GREEN	CP SR 028
The Nottingham average for successful completion of drug or alcohol treatment during 2017/18 was 26%. The target was 19.6%, which is 5% better than the average for the English core cities - the actual number was above both the core cities average and the national average. Nottingham City continues to perform well in relation to the percentage of service users who successfully complete drug or alcohol treatment. We have helped to fund the opening of the new Wellbeing Hub on Castle Gate in the City Centre, which brings together a number of existing services under one roof including drug and alcohol support, mental health services and employment support.				

Protect from cuts services for the frail, elderly and most vulnerable, allowing them to get the best from their lives				
PI	Protect from cuts...services for the frail, elderly and most vulnerable, allowing them to get the best from their lives	Expected Outcome	GREEN	CP C&A 086
We have increased expenditure, despite budget constraints, to meet the rising demand and escalating costs involved in delivering social care. We will revisit with the Clinical Commissioning Group what the Better Care Fund will provide for going forward, in line with our joint intentions to improve integrated services for people that use them. Although some services have been reduced or charges have risen, we have increased expenditure overall on services for frail and elderly people.				

Protect from cuts vital aids and adaptations to peoples' homes meaning they can live independently				
PI	Protect from cuts...the Adaptations budget	Expected Outcome	GREEN	CP DEV 003
The Disabled Facilities Grant (DFG) adaptations capital budget remains a core and protected part of the Better Care Fund and enables us to provide adaptations in order to meet our statutory duties to support Nottingham residents.				

Early Intervention & Early Years Portfolio

(B) Ensure that in the evening and at weekends as well as during school holidays there are a range of positive activities for children and young people to enjoy in every part of the city (E)

PI	No. of play and youth services delivered	Expected Outcome	GREEN	CP C&A 006
Since the beginning of the Council Plan, we have delivered almost 19,000 youth and play sessions, including sessions run during the evening, at weekends and in the school holidays. Recruitment has been planned for additional Play and Youth staff to deliver more sessions going forward.				

(B) Promote the 'Dolly Parton Imagination Library' scheme so that every child under 5 in Nottingham receives a monthly free book

PI	No. of eligible children who receive a monthly free book	Expected Outcome	RED	CP C&A 087
This initiative has made excellent progress and has helped thousands of families and children to get early help to enjoy reading and improve reading skills. As of October 2018, 4,663 children were receiving the Dolly Parton Imagination Library (DPIL) books and a total of 149,037 books have been delivered. Fundraising activity and engagement with businesses continues. The Dolly Parton Imagination Library is delivered in 10 of the 20 wards of the city. Although the target of 20,000 children receiving a book has not been met, almost 5,000 children now receive a book each month.				

(B) Work with the parents of 4,500 children to create new services for babies and toddlers in the Big Lottery Funded 'Small Steps, Big Changes' programme (E)

PI	No. of babies and toddlers Small Steps Big Changes (SSBC) Programme worked with	Expected Outcome	GREEN	CP SR 004
Current SSBC activities include Bump, Birth & Baby and Baby Buddy, Cook & Play, Family Mentors and Small Steps at Home, Triple P Parenting Programme and Maternal Mental Health Screening. At the end of Q2 in the final year of the Council Plan 3,951 children had been worked with. We anticipate that if this trend continues then by March 2019 we will be reaching 4,246 individual children.				

Achieve a permanent home through adoption or special guardianship for 40% more children in care				
PI	No. of children discharged as a result of an Adoption Order, Special Guardianship Order and Child Arrangement Order	Expected Outcome	AMBER	CP C&A 003
In accordance with Government requirements Nottingham City Council is working closely with Nottinghamshire County Council, Derbyshire County Council and Derby City to develop a Regional Adoption Agency (RAA). It is anticipated that the RAA will be operational from 1st April 2019. The RAA will increase the pool of available adopters and therefore reduce the need for inter-agency fees. In addition to this development we are taking a series of actions to improve performance, including targeting recruitment of foster-to-adopt carers and strengthening performance reporting arrangements to ensure that case tracking is robust.				

Consult young people on important decisions and involve them in the Council's decision making process				
PI	Consult young people on important decisions and involve them in the Council's decision making process	Expected Outcome	GREEN	CP C&A 011 CP SR 002 CP SR 003
The launch of the Children and Young People's Participation Strategy and Supporting Participation in Governance Programme has established a culture of listening to the voice of children and young people across the Council. Young people have participated in around 60 different events, which include Children in Care Council, Leaving Care participation groups, Youth Cabinet, Primary Parliament and Action for Young Carers. In addition to this, Children in Care have contributed to 89.4% of care reviews with participation expected to further increase. 964 children and young people have been involved in meetings so far, including some of the Council's most significant groups such as Children's Partnership Board, Nottingham Growth Board and One Nottingham Board. This is in addition to the many sessions for children and youth run by the voluntary sector, both funded and not funded through the City Council, and in the faith and uniformed sector.				

Ensure at least 85% of children in the City Council's care live within 20 miles of Nottingham				
PI	% children in the Council's care that live within 20 miles of Nottingham	Expected Outcome	GREEN	CP C&A 078
Placements outside of 20 miles from Nottingham will always be required. These may be Court directed to a specific location, welfare or criminal secure settings, assessment or specialist centres and where ensuring the safeguarding of a looked after child requires them to be placed out of the local area. Despite this, we have successfully and increasingly made local placements. The proportion of local placements continues to increase. The recent expansion of NCC's internal residential estate has further reduced the number of non-local placements. Internal fostering recruitment continues to increase local capacity. The percentage of placements over which the Council has control stood at 84.2% within 20 miles of Nottingham at the end of November 2018.				

Ensure zero tolerance of child sexual exploitation through a public awareness campaign to increase early identification of concerns by a fifth				
PI	Number of children at risk of sexual exploitation identified on the CARoSE list	Expected Outcome	GREEN	CP C&A 092
A CSE Co-ordinator was appointed to manage the Missing Children's Team and authorise all return interviews across the city which enables swift identification and intervention for any young people at risk of CSE. A Multi Agency Sexual Exploitation (MASE) panel has been developed to ensure that all children and young people currently at risk of CSE are identified and supported. A CSE toolkit and a procedural flow chart have been developed and disseminated to all agencies, both statutory and voluntary, across the city.				

Extend free school meals to all primary school children within the next 10 years				
PI	% Pupils Receiving Free School Meals	Expected Outcome	AMBER	CP C&A 033
We continue to look to maximise the number of eligible children for whom Free School Meals are claimed, as this ensures corresponding Pupil Premium funding is given to the school to support the child. Currently 24% of city pupils claim Free School Meals.				

Increase the number of 2 year olds in nursery by 40%				
PI	No. of eligible 2 year olds in nursery provision	Expected Outcome	GREEN	CP C&A 023
Take-up of nursery places for eligible two-year-olds has increased from 48% in 2015/16 to 74% across the city. Our parental engagement strategy has led to us working with the Department for Work and Pensions and we contact 100% of people on their list of potentially eligible families. Our Early Help team, Early Years team and Families Information Service have worked together to review and deliver a comprehensive marketing strategy that will be further developed in 2019. Links have been strengthened with Small Steps, Big Changes (SSBC) in order to promote the funding offer as part of a wider workforce approach to ensure take-up continues to increase. Targeted community activity in the lowest take-up areas of the city, improved customer services and regular stakeholder events ensure accessibility of information across the city for our families.				

Increase the number of Nottingham City foster carers by 20%				
PI	No. of Nottingham City mainstream foster carers (households)	Expected Outcome	GREEN	CP C&A 002
Our efforts to increase the number of in-house foster carers have redoubled in recent years and we now have much higher numbers of foster carers. As of Q2 in year four, we had 185 total fostering households (159 mainstream carers and 26 connected persons carers) giving us 211 internal foster placements, with 34 applicants in progress. We are currently working on increasing the existing resources within the Fostering team to create two additional Supervising Social Workers to support the increase in demand. The target for this measure has been exceeded				

Offer permanent jobs or apprenticeships within the City Council to at least 10% of care leavers and encourage further employment opportunities for them across the city				
PI	% children leaving care who are offered an apprenticeship with NCC	Expected Outcome	GREEN	CP C&A 071
Transition into NCC apprenticeship posts has been the result of targeted recruitment with Neighbourhood Services, whereby care leavers have had the opportunity to apply, interview and secure (if suitable) posts prior to going out to mass recruitment. This recruitment focused exclusively on Public Realm apprenticeships but we hope to replicate this across other service areas in future recruitment. Our 2016/17 out-turn was 67.3% of care leavers (aged 19-21) were in education, employment or training. This compares to a statistical neighbour average of 52%.				

Secure and provide breakfast clubs in every primary school in the city, building on the 'Cares for Kids' and other existing provision				
PI	% schools with breakfast club	Expected Outcome	GREEN	CP C&A 024
100% of city primary schools now enable their pupils to attend breakfast club provision. Schools have been supported by the Cares for Kids charity to ensure that sponsors for their Breakfast Clubs enable them to operate on a secure and sustainable basis despite pressure on school budgets.				

Work with at least 3,000 vulnerable families over the next 4 years				
PI	No. of families participating in the Priority Families Programme	Expected Outcome	GREEN	CP C&A 007
Overall performance of the programme since April 2015 has been good, with targets consistently being met. Our Service Transformation Model is developing strongly, with individual partnership plans showing positive outcomes. The Council has strong relationships with the DWP through the three Troubled Families Employment Advisors. Links continue to be developed to work on exclusions, knife crime, SEND reform and prevention of evictions and the High Risk Teenage Panel. Improvements in practice and data collection have seen the number of families worked with increase and the target is due to be met by the end of the four years.				

Work with at least 3,000 vulnerable families over the next 4 years				
PI	No. of families successfully turned around through Priority Families programme	Expected Outcome	GREEN	CP C&A 069
Over the course of the Programme, targets have been achieved and our conversion rate of 80% is recognised as being very good in line with other authorities. A robust data reporting system has been developed which will be increasingly beneficial in the final stages of the Programme. In view of improved systems in place, the target will be reached at the end of the Council Plan period.				

Protect from cuts a network of children's centres across the city				
PI	No. of Children's Centres across the city	Expected Outcome	GREEN	CP C&A 005
We have maintained our network of 18 Children's Centres which operate to a hub and spoke model. There are 6 larger centres/hubs and 12 smaller centres/spokes. The Early Help offer has continued to include open access sessions, targeted group sessions and individual interventions. The Better Start Integration with CityCare continues to be developed through a transformation plan with 4 work streams (Places, People, Practice and Performance) reporting progress and risks to the Joint Operational Group and the Strategic Systems Change Board.				

Protect from cuts social workers keeping our most vulnerable children safe				
PI	No. of social workers in front line posts with active caseload	Expected Outcome	GREEN	CP C&A 001
We are committed to recruit and retain social workers in frontline posts with active caseloads. There have been no cuts to frontline social worker posts and recruitment drives have been undertaken to recruit to vacant posts.				

Protect from cuts vital health visiting services that give our children the best start in life				
PI	Protect from cuts frontline delivery of Public Health services for children aged 0-5 years	Expected Outcome	GREEN	CP C&A 089
We have protected frontline services including Health Visitors, Public Health Nurses, breastfeeding support and public health nutrition, to ensure every child has the best start in life. Through adopting an integrated approach including more closely aligning practice with Early Help services the Council is working to ensure every child receives the right help, at the right time, from the right person, in the right place. Frontline delivery of Public Health services for children aged 0-5 years old will continue to be delivered.				

Education & Skills Portfolio



(A) Ensure every child in Nottingham is taught in a school judged good or outstanding by OFSTED				
PI	% children attending all Nottingham City Schools judged as good or outstanding	Expected Outcome	AMBER	CP C&A 019
We have seen sustained improvement over the period of the Council Plan. The baseline position was 69% and reached a peak of 87% by June 2018. In Q2 of year 4 the actual number of children attending a good/outstanding city school was at its peak of 36,142 children of a total school population of 44,030. By comparison, at the beginning of the Council plan the figure was 25,252 of a total population of 36,498. The proposed changes to the Ofsted inspection framework from 2019, to focus on quality of education rather than key stage outcomes, suggests that city schools could continue to improve their ratings. Work will continue to support schools and to challenge schools causing concern.				

(A) Ensure every child in Nottingham is taught in a school judged good or outstanding by OFSTED				
PI	% out of area key schools/academies judged as good or outstanding (with a significant number of city children)	Expected Outcome	AMBER	CP C&A 059
The 25 County schools and academies that educate the largest numbers of city resident children and young people are monitored for this target. The percentage is now back in line with the baseline position of 72%. 10 of the schools are primaries and 15 secondaries. The number of city resident pupils being admitted to county secondary schools is beginning to show a decline and we expect this trend to continue. The Director of Education raises concerns about any of the monitored academies that are failing to show improvement with the relevant Trust CEO and the Regional Schools Commissioner.				

(A) Guarantee a job, training place or further education place for every 18-24 year old who wants one; Create economic growth for the benefit of all communities				
PI and Action	Guarantee a job, training place or further education place for every 18-24 year old who wants one	Expected Outcome	GREEN	CP DEV 006 and CP DEV 048
All 18-24 year olds in Nottingham are guaranteed a job, training place or further education place should they want one. Since the start of the Council plan in April 2015, this has principally been achieved by securing external funding to sustain the work of Nottingham Jobs (a partnership between Nottingham City Council, the Department for Work and Pensions, and Futures). The success of this approach has enabled				

Nottingham Jobs to deliver targeted interventions such as Step into Work, the Nottingham North Traineeship Programme, the Nottingham Apprenticeship Grant, and the Nottingham Jobs Fund (NJF). It is anticipated that 4,000 18 - 24s will have been helped into work during the duration of the Council Plan.

(A) Guarantee a job, training place or further education place for every 18-24 year old who wants one

PI	Number of 18 – 24 year old engaged via Step into Work and supported into employment	Expected Outcome	GREEN	CP DEV 261
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Since April 2015 2,729 young people have been supported by Step into Work, with 990 moving into employment. By the end March 2019 it is expected that over 1,000 young people will have been supported into work.

(A) Guarantee a job, training place or further education place for every 18-24 year old who wants one

PI	Percentage of 16/18 year old City residents not in employment, education or training (NEET)	Expected Outcome	GREEN	DEV069
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In 2015, the NEET and Not Known rate was 8.5%. As at September 2018 the rate was 6.2%. This means that 93.8% of young people aged 16 and 17 in Nottingham City are engaged in education, employment or training. Futures are allocating additional staff resource (focused on supporting the care leaving and youth offending teams) and we expect the rate to be below the (seasonally adjusted) target of 7% at the end of March 2019.

(B) Create more special school places for children with additional needs (E)

PI	No. of special school places created	Expected Outcome	GREEN	CP C&A 021
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The baseline position for this target was 464 places. The expansion of Westbury special school by 60 places accounts for the attainment of this target. The expansion has enabled more pupils with significant behavioural difficulties to access specialist provision. The cohort of pupils with special educational needs and disabilities (SEND) is growing, particularly those with a diagnosis of autism, as is the number of pupils receiving Education, Health and Care (EHC) plans, which may specify the requirement for a special school. For that reason a bid to create a new Autism Spectrum Disorder (ASD) Special School has been submitted to the Department for Education (DfE). The recently published SEND Strategy has also identified the intention for the LA to develop, in partnership with mainstream schools, additional specialist provision attached to mainstream schools. Discussions are currently taking place. The expected position at the end of Q4 is 526 places created.

(B) Deliver a state of the art new college at the heart of the city centre and develop a skills campus in the north of the city			
Action:	Deliver a state of the art new college at the heart of the city centre	Expected Outcome	GREEN CP DEV 009
We have supported Nottingham College through its recent merger and are working with them on a project to build a new City Hub on the Broadmarsh East site in the City Centre. We have committed an £18m loan to fund construction, in addition to a £30m grant from the D2N2 Local Enterprise Partnership (LEP). We are transferring land at Broadmarsh East in exchange for the College's land at Maid Marian Way. Work is underway, with the first students expected in September 2020.			

(B) Guarantee a choice of places for every child at a local primary school (E)			
PI	% children with first or second choice of primary school	Expected Outcome	GREEN CP C&A 022
We have achieved a year-on-year increase for each year of the Council Plan, from the baseline position of 91%. The increase in the percentage reflects the success of the primary school expansion programme which, when completed, will have added 5,000 new school places since 2010 with investment of over £40m. The final two expansions are scheduled for completion ahead of 2019 entry. These should see parents in two areas of the city, Wollaton and Bestwood, increasing access to their preferred primary school. A Free School bid for a new primary school to serve the Trent Basin/Waterside development has also been submitted by Greenwood Academy Trust – if successful this will add further capacity to support parental choice in that neighbourhood and Sneinton. Whilst first and second choice offers are at their highest ever level to date, in-year applications remain challenging but this should ease over time as the full impact of the permanent expansion programme is seen. The expected position at Q4 is 97%.			

(B) Increase the number of young people getting good GCSEs in English and Maths to be above the national average			
PI	Percentage points gap to national average of percentage of pupils who gain good GCSEs in English and maths combined	Expected Outcome	RED CP C&A 020
This target has been subject to national changes in the exam grading system, so changes in the percentage over time need to be treated with some caution in terms of direct comparison. The measure is now reflecting the percentage of pupils recording a strong pass (Grades 9-5) in English and Maths combined – as opposed to the former A*- C grades. Based on the provisional data released by the Department for Education on 18th October 2018 the gap has narrowed further to 7.4%, representing the closest gap to the national figure during the life of the Council Plan. The actual figure is now 32.5% of city pupils attaining this target (an increase of 2.2% on last year) compared to 39.9% nationally (an increase of 0.8%). The Education Improvement Board continues to focus on the key curriculum priorities of English, Maths and Science – the results indicate that progress is being made by city schools in improving outcomes in the core subjects. The expected position at Q4 is 7.4%.			

(B) Use our influence to deliver a coordinated further education offer within the city that is judged good or outstanding by OFSTED			
Action:	Use our influence to deliver a coordinated further education offer within the city that is judged good or outstanding by OFSTED	Expected Outcome	GREEN CP DEV 011
We worked closely with both New College Nottingham, Central College and the Skills Funding Agency to support the two colleges through their merger, which resulted in the creation of Nottingham College – funded through Government and commercial loans. Both component colleges have been judged by OFSTED as 'Good'; there is no current OFSTED rating as this is a new institution. Bilborough Sixth Form College was inspected by OFSTED in September 2016 and received a 'Good' rating. Development of the new Nottingham College Skills Hub will continue throughout 2019 and into 2020, with completion scheduled to happen before September 2020.			
Continue to place the universities at the centre of Nottingham's high knowledge economy and support them to continue to grow and improve			
Action:	Continue to place the universities at the centre of Nottingham's high knowledge economy and support them to continue to grow and improve	Expected Outcome	GREEN CP DEV 015
We have a good working relationship with both Nottingham universities and support them to secure investment to enable them to grow and improve. We have shared aims to attract talent and investment in to Nottingham in order to grow the high knowledge economy. Nottingham Trent University was named as Times Higher Education University of the Year for 2017 and the University of Nottingham remains a top 200 Global University. Both Nottingham universities have been awarded a gold rating in the Government's Teaching Excellence Framework, meaning they offer "outstanding teaching and learning". This places them in the top 20% of higher education institutions in the UK in terms of teaching excellence. We have supported our universities to grow and improve in a number of ways, including through the D2N2 LEP's Sustainable Urban Development (SUDs) funding and Smart Nottingham, our collaborative partnership which is improving urban living through adoption of technology and data science.			
Create a city-wide quality internship programme to give more students and young people opportunities in the workplace			
Action:	Create a city-wide quality internship programme to give more students and young people opportunities in the workplace	Expected Outcome	GREEN CP DEV 016
We have worked with both Nottingham universities to create a network of high quality internships that connect students with local employers. Nottingham's flagship Grads4Nottingham internship programme, led by Nottingham Trent University, connects around 100 students every year with local companies to showcase the talent and ingenuity of students and young people. This internship programme was nominated for a Times Higher Education Award in 2016. The University of Nottingham also runs a summer internship that connects around 200 students each			

year to internships with companies.

Develop a skills campus in the north of the city

Action: Develop a skills campus in the north of the city

Expected
Outcome

GREEN

CP DEV
010

We have supported New College Nottingham to finalise the Basford Hall Construction Hub through the provision of a £5m loan. The site is now open and fully subscribed with learners.

Encourage schools to equip our young people for the wider world by delivering proper sex and relationship education

Action: Encourage schools to equip our young people for the wider world by delivering proper sex and relationship education

Expected
Outcome

GREEN

CP C&A
025

The Relationships and Sex Education (RSE) Charter was launched in January 2016 as a way of encouraging schools who were not engaging with RSE, ensuring equity of provision and capturing more accurate data. An annual RSE Day was introduced in Nottingham in June 2018 as a celebration of the RSE work taking place in the city, 22 schools took part. We are currently in discussions with the national Sex Education Forum to form a partnership to make RSE Day a national event in 2019. 82 schools have signed the RSE Charter to show their commitment to effective Relationships and Sex Education for students, with 28 at Level 3 which is deemed to be providing effective RSE. The other 54 are working towards effective RSE with support from the RSE Consultant.

Ensure our colleges and universities continue to provide access to young people from deprived backgrounds

Action: Ensure our colleges and universities continue to provide access to young people from deprived backgrounds

Expected
Outcome

GREEN

CP DEV
013

14% of young people in Nottingham receiving free school meals currently go on to university – about the same as the East Midlands average (15%), although below the national figure (24%). Both Nottingham universities have Widening Participation programmes to raise aspirations and support young people into higher education, reaching over 15,000 learners. Support is available to all City secondary schools and some primary schools. It includes summer camps, revision support, options selection advice and campus visits. Post-16 high potential learners can apply to join a 12 month summer school programme including an on-campus stay and intensive revision and skills workshops. We are in the process of setting up a working group with both universities to create a shared programme of activity, reporting to the Leader of the Council and University Vice Chancellors.

Ensure that every child in the city receives a good quality work placement, work readiness training and independent careers advice before they leave school				
PI	% schools providing work placements or work readiness training	Expected Outcome	GREEN	CP DEV 008
For the 2017-18 academic year, 77% of learners undertook work experience. We are looking at how to promote the uptake of work experience for school-aged learners, feedback from schools has included creating more links with local employers and funding improved coordination of placements. In response, we co-fund an Enterprise Network which makes available an enterprise advisor for City secondary schools to support them to shape their careers plans, including work experience. In 2018 we also led a Work Experience Week of Action to encourage local employers to offer work experience for young people.				

Ensure that Nottingham's schools offer a range of after school activities for young people				
PI	% schools that offer a range (2 or more) after school activities	Expected Outcome	GREEN	CP C&A 026
Data that is available drawn from checks on school websites and circulated requests indicate that 100% of schools offer at least two after-school activities. The position is not expected to change, with 100% of schools continuing to offer a minimum of two activities for pupils after school. We have continued to ensure that access to extracurricular activities such as music performance, outdoor and physical activities is available to all city schools and pupils.				

Extend free school meals to all primary school children within the next 10 years				
PI	% Pupils Receiving Free School Meals	Expected Outcome	AMBER	CP C&A 033
We are looking to maximise the number of eligible children for whom Free School Meals are claimed, as this ensures corresponding Pupil Premium funding is given to the school to support the child. Currently 24% of city pupils claim Free School Meals.				

Increase the number of graduates who choose to stay in Nottingham by 20%				
PI	No. of graduates who remain in Nottingham	Expected Outcome	AMBER	CP DEV 007
Graduate retention has increased by 11% since 2014 and we have worked intensively with both university careers teams to influence them to focus on supporting students and graduates to gain local jobs, as well as supporting local businesses with skills gaps to recruit from our local universities. We have also co-funded and established a dedicated internship scheme that now connects around 100 higher education students with local employers each year through student placements. We run an annual student welcome campaign with universities to promote Nottingham as a welcoming place to study and start a career and the Council now runs its own graduate retention scheme. In addition				

Grads4D2N2 is now live, which is a new project led by Nottingham Trent University alongside Nottingham Jobs to connect recent graduates with local employers.

Introduce a Sheriff's Award for all school-age children encouraging them to run, walk, cycle and swim

Action:	Introduce a 'Sheriff's Award' for school-age children encouraging them to run, cycle and swim (aq3)	Expected Outcome	GREEN	CP C&A 032
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When 2017/18's challenge ended on 26th July 2018, schools had completed over 89,000 miles. Just over 1,000 pupils and staff took part in the 'Go For Gold' Fun Run, of which over 250 pupils and staff were "Sheriff's Challenge" participants. A new walking/running challenge was launched in September, with a 'swimming challenge' developed to run alongside it. By the end of October 2018, 25 schools had signed up with 17 regularly using and updating the app. The challenge for 2018/19 is for all schools taking part to cumulatively walk or run around the world, which equates to 25,000 miles. Pupils are set the individual challenge to walk or run 100 miles which is the equivalent of running four full marathons each over the academic year.

Introduce and promote a 'behaviour contract' to be signed by schools, parents and pupils

PI	% schools with good levels of Personal Development, Behaviour and Welfare	Expected Outcome	GREEN	CP C&A 030
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We introduced the Behaviour Charter and since March 2017 this has been sent out with school place offer letters. The measure used against this Performance Indicator relates to schools with a Good/Outstanding OFSTED judgement of behaviour and personal development – which is independently assessed by Ofsted. This does not reflect the Performance Indicator which committed the Council to introduce a Behaviour Charter, which we have done and which is sent with all school place offer letters.

Promote guidelines to enable schools to communicate more effectively with parents and carers

PI	% schools with good levels of satisfaction for their communication links	Expected Outcome	GREEN	CP C&A 031
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This target is monitored through analysis of Ofsted Inspection reports demonstrating evidence of good communication links. Of the 10 most recent inspections 8 out of 10 reports identified satisfaction with parental communication. The Performance Indicator of promoting guidelines has been met.

Promote Nottingham as a destination of choice for outstanding teachers from across the country				
PI	Promote Nottingham as a destination of choice for outstanding teachers from across the country	Expected Outcome	GREEN	CP C&A 258
<p>The Education Improvement Board (EIB) led this work through the appointment for a six-month period of a Teacher Recruitment and Retention lead. In that time the development and launch of a Nottingham Workload Charter was undertaken – as teacher workload was identified as one of the key barriers to both recruitment and retention of high quality teachers. The EIB provided evidence to the House of Commons Education Select Committee on this initiative and it continues to be promoted in both the city and nationally as good practice. The Teach Nottingham website was launched in 2016 and continues to be regularly updated to provide a positive image of teaching and living in Nottingham with links to all current vacancies available in the city at www.teachnottingham.org.uk. The Teach Nottingham website is currently being updated and we are having regular discussions with Head Teachers to understand the issues they face when recruiting and retaining staff.</p>				

Put Nottingham residents first by ring fencing training places, apprenticeships, Nottingham Jobs Fund places, entry level jobs; Protect from cuts the Nottingham Jobs Fund and the job placements it supports				
PI	Put Nottingham residents first by ring fencing training places, apprenticeships, Nottingham Jobs Fund places, entry level jobs	Expected Outcome	GREEN	CP DEV 043
<p>We have ring-fenced all entry level jobs, apprenticeships and Nottingham Jobs Fund (NJF) placements for city residents and will continue to do so in the future. 441 apprenticeships have been secured since 2015 and 1,565 Nottingham Jobs Fund placements have been secured since the scheme started in 2011. As at the end of September, 50 Nottingham City Council apprenticeships were in post with 40 new starters in the year to date.</p>				

Reduce absence from school by a quarter				
PI	% absence in city primary schools	Expected Outcome	AMBER	CP C&A 068
<p>The baseline figure at the start of the Council Plan was 4.5% and is currently 4.2% (the target for a reduction of a quarter is 3.3% by the end of the Council Plan period). During the current reporting period the England absence rate has increased by 0.2% to 4.2%, therefore Nottingham's absence rate is in line with the England average. These figures have continued to be monitored and appropriate action taken in line with current national practice and legislation.</p>				

Reduce absence from school by a quarter				
PI	% absence in city secondary schools	Expected Outcome	AMBER	CP C&A 070
The baseline figure at the start of the Council Plan was 6.3% and is currently 5.1% (the target for a reduction of a quarter is 4.5% by the end of the Council Plan period). During the current reporting period the England absence rate has increased by 0.2% to 5.4%, this means that Nottingham's secondary absence level is below the England average. These figures have continued to be monitored and appropriate action taken in line with current national practice and legislation.				

Secure and provide breakfast clubs in every primary school in the city, building on the 'Cares for Kids' and other existing provision				
PI	% schools with breakfast club	Expected Outcome	GREEN	CP C&A 024
At the beginning of the Council Plan period only two city schools did not have a breakfast club offer. By 2016/17 the target had been achieved and has been maintained ever since.				

Set up a 'Governors Academy' so that school governors are well trained, equipped and supported				
PI	% LA nominated governors who have completed 'member' stage of training	Expected Outcome	GREEN	CP C&A 027
The commitment to establish a Governors Academy has been met. 270 individual governors have attended training and therefore are Students of the Governors Academy (tier 1), 36% of current governors have attended at least one training session in the last three years. 30 of those governors have completed Induction training module 1&2 plus two training sessions and are Members of the Governors Academy (tier 2). There are 10 governors who have become Associates of the Governors Academy (tier 3). All current courses are CPD accredited, two new courses ran during the summer term 2018. 14 of 27 have completed accredited modules of training as part of the Governors Academy - an increase from 6 of 27 in January 2017. In total, by the end of the Council Plan 15% of local authority-nominated governors will have completed the 'member' stage of training against a target of 20%.				

Work with special schools to develop training and work placements				
PI	No. of training and work placements in special schools	Expected Outcome	GREEN	CP C&A 029
We are collaborating jointly with Futures to work with two City special schools to develop a supported internship model as an alternative option to staying on into the school sixth form. The first Oak Field Special School intern began his programme in 2016 working in Public Protection and has been offered 16 hours per week of paid employment. There are four City students with Education, Health and Care (EHC) plans on a				

new supported internship programme developed by the LA in partnership with Nethergate Special School and Mencap. A programme has been developed between Nethergate and Boots to create 4 or 5 Apprenticeship opportunities, thereby increasing the number and variety of employment focussed placements available for City young people with complex needs.

Protect from cuts a school nurse service responsive to the needs of our children				
PI	Protect from cuts...a school nurse service responsive to the needs of our children	Expected Outcome	GREEN	CP C&A 065
We have protected school nurse services from cuts over the Council Plan period. In January 2018 a new 0-19 Children's Public Health contract was awarded. This contract incorporates the Health Visiting Service and the Children's Public Health Nursing Service (formally known as the School Nursing Service) along with additional smaller services. The specification requires the provider to integrate the workforce in order to achieve efficiencies, therefore the functions of both services have been protected.				

Protect from cuts funding to rebuild our further education colleges				
PI	Protect from cuts...funding to rebuild our further education colleges	Expected Outcome	GREEN	CP DEV 036
We are working with Nottingham College to establish a new £70m FE Skills Hub on the Broadmarsh East site. The funding secured for this development includes £30m from the Local Growth Fund. Nottingham City Council has committed £18m loan funding to Nottingham College to enable them to build a new City Hub. This is in addition to £5m lent to complete the Basford Hall development. We have also secured £1.26m in grant funds, which we are using to prepare the City Hub site. The development of the City Hub site has commenced and will open for learners in Autumn 2020. Funding for the colleges has been protected with loans provided for specific capital works.				

Protect from cuts support for school uniform costs for those families that need it				
PI	Protect from cuts...support for school uniform costs for those families that need it	Expected Outcome	GREEN	CP C&A 064
Provision for support for school clothing has been protected, and has been maintained in line with the level of demand.				

Protect from cuts the School Improvement Service				
PI	Protect from cuts...the School Improvement Service	Expected Outcome	GREEN	CP C&A 063
During the Council Plan period many schools became academies and were free to choose their selected support services. We responded to this market shift by offering high quality, flexible, skilled services hosted through Nottingham Schools Trust, established in September 2017.				

Nottingham Schools Trust continues to deliver the statutory school improvement service on behalf of the Council – it delivers this using commissioned consultants and a matrix of school to school support, which adds additional value to the grant funded activity funded through the Council's Service Level Agreement and support remains available to meet all city schools' needs.

Community Protection Portfolio

(A) Cut the number of victims of crime by a fifth and continue to reduce anti-social behaviour		Expected Outcome	AMBER
<p>Overview summary: A Council Plan Top Five commitment was to “cut the number of victims of crime by a fifth and continue to reduce anti-social behaviour (ASB). The next three items below give details of progress. The expected outcome for crime reduction element of the commitment is red. The ASB reduction element progressed well and the expected outcome is green. Therefore, the overall combined expected outcome for the Top Five commitment is amber.</p>			

(A) Cut the number of victims of crime by a fifth			
PI	% change in the number of Victims of Crime since 2014/15	Expected Outcome	CP COM 038
<p>Overall, victims of crime rose by 29.5% (8,281 crimes; Sep 2018) against the baseline (36,352 crimes; Aug 2014-Jul 2015). Our reduction target was achievable when we set it in 2015 and for over a year, crime did reduce, reaching -8.6% (3,110 fewer crimes) by Q1 2016/17. Then a series of unanticipated events outside our control significantly increased recorded crime numbers:</p> <ul style="list-style-type: none"> • Nottinghamshire Police removed the City Division. • Nottinghamshire Police changed the way the Police record crime (e.g. what had previously been an ‘incident’ now became a ‘crime’). • New types of crime were introduced (malicious communications, coercive control, modern slavery). • The Home Office changed the counting rules for recording crime. • High profile media coverage of sexual and violent offences increased reporting. <p>Despite these changes, we worked hard to tackle crime. We won £5m to boost community safety. We use civil tools and powers (against ASB, environmental crime, drugs, theft and domestic abuse). High visibility uniformed patrolling prevents crime, ASB and night noise in ‘hot spot’ areas. For eight years in a row we won ‘Purple Flag’ status, independently awarded where the night time economy is well managed (policy; strategy, customer wellbeing; getting home safely; choice of venues to go, day and night). We are actively solving complex problems (domestic & sexual violence & abuse, street begging, knife crime, drugs, hate crime, acquisitive crime, modern slavery, burglary, rogue landlords, trading scams, Priority Families). A knife crime strategy has been prepared. We have developed new solutions for joint working, awareness campaigns, homelessness, safety (housing, taxis, students), crime prevention, and diverting young people from offending. Through joint working with the Police we are solving localised problems at Ward level.</p>			

(A) Reduce anti-social behaviour				
PI	% respondents (to Respect Survey) with a high level of perceived ASB	Expected Outcome	GREEN	CP COM 036
<p>Public perception of 'high levels of ASB', as reported in the 'Respect Survey' reduced during the Council Plan period as follows: from 9% in 2011/12, 9% in 2012/13, 7% in 2013/14, 6% in 2014/15, 7% in 2015/16, 8% in 2016/17 and 6% in 2017/18.</p> <p>We tackle ASB through: joint working & partnership tasking; civil tools & powers; Public Space Protection Orders; Community Protection Orders; injunctions; Criminal Behaviour Orders; closing premises known for nuisance/ disorder/ crime (shops, homes, hotels, pubs); reviewing/ enforcing licences; enviro-crime enforcement (fly tips, litter, graffiti, fly posts, dog mess, needles, etc.); reducing street issues (begging/ drinking/ sleeping).</p>				

(A) Reduce anti-social behaviour				
PI	% change in the number of ASB calls to the police since 2014/15	Expected Outcome	GREEN	CP COM 037
<p>ASB calls reduced 18%, which equates to 3,314 fewer calls in a rolling 12-month period (on a baseline of 18,411). ASB incidents reported to the police 101 number have declined consistently across the council plan period.</p>				

(B) Ensure a coordinated approach across our partnerships to reduce domestic violence by 10% (E)				
PI	% change in the number of repeat victims of domestic violence since 2014/15	Expected Outcome	GREEN	CP COM 034
<p>Repeat victims of domestic violence fell from 2,774 (Q1 2015/16) to 1,718 (Q2 2018/19). In a rolling year in 2017-18, the repeat volume of domestic violence crime was 1,629 which was a 36% reduction in repeats, when compared to the 2014/15 baseline. We achieved this through responding early to reports of domestic violence, as we believe that this will improve the safety of survivors and their children. We have made sure that funding is in place from the council, the Office of the Police and Crime Commissioner (OPCC), the Clinical Commissioning Group (CCG). The Crime and Disorder Partnership (CDP) successfully brought in £446,930 in government funding for the domestic and sexual violence and abuse (DVSA) sector in Nottingham. We set up co-ordinating bodies to ensure good exchange of key information (Joint Commissioning Group, practitioner network, Safeguarding DVSA group, Sexual Violence Action Network, Female Genital Mutilation (FGM) working group and the Stalking Clinic. We adopted the FGM Zero Tolerance City pledge, and adopted misogyny as a hate crime.</p>				

(B) Reduce the number of repeat victims of hate crime by 20% (E)				
PI	% change in the number of repeat victims of hate crime since 2014/15	Expected Outcome	RED	CP COM 031
<p>The percentage of repeat victims of hate crime has increased but it is not possible to compare directly the percentages between 2014/15 and 2017/18 as the Police changed their calculation method in 2016. Since 2016, the number of repeat victims of hate crime were 126 (Apr 2018) rising to 142 (Nov 2018) and currently it is 190% above the target (49 victims). Many initiatives are underway to tackle this: analysis to identify the common contexts (neighbourhood disputes, certain types of employment); the Repeat Victimisation Reduction Plan; engagement with night-time workers (taxi drivers, door staff, takeaway staff); analysis and monitoring; securing EU funding for a community development project 2018-20. Nottingham Hate Incidents Performance Panel (NHIPP), the partnership case management and scrutiny panel in the City, highlights emerging trends each month and proposes interventions in a more dynamic, case-by-case way; NIHPP is being reviewed to increase focus on repeat victimisation and to develop clear escalation processes for learning and action.</p>				
Ensure the city continues to be served by a single police division and a comprehensive network of neighbourhood policing services				
Action: Ensure the city continues to be served by a single police division and a comprehensive network of neighbourhood policing services		Expected Outcome	AMBER	CP COM 010
<p>Nottinghamshire Police removed the Police City Division, which changed the way policing was carried out in the city. However, recently the Police recognised the importance of place as well as thematic policing, and have re-established a city-focused unit: work with the Chief Constable and Office of the Police Crime Commissioner (OPCC) led to an agreed geographic area for policing the City. However, a single police Division (with the larger operational resources that a Division entails) was not agreed. Work is ongoing to ensure we secure the policing resources we need.</p>				
Give advice to first year students before they begin house hunting on what to look for in their risk of becoming a victim of crime				
Action: Give advice to 1st year students before they begin house hunting on what to look for in their risk of becoming a victim of crime		Expected Outcome	GREEN	CP COM 022
<p>With the Police, we ran Operation Graduate each October, promoted crime prevention, visited students' home, and attended fresher's events. We set up an Arboretum anti-burglary working group. We hope to set up a Student Watch scheme and to recruit student 'champions' to spread the word. NCH will attend housing hunting fairs next year. Each year we went to the universities' house hunting fairs, and we gave crime prevention messages through Moving In And Moving Out.</p>				

Give free security advice to households that have been burgled and take enforcement actions against landlords that fail to follow this security advice

PI	No. of private rented properties referred to Community Protection	Expected Outcome	GREEN	CP COM 008
Over 7,000 private rented properties were referred to Community Protection during the council plan period: 1,449 in 2015/16; 1,884 in 2016/17; 2,198 in 2017/18, 1,080 in 2018/19 (Apr-Sep). We are on track to continue the increased trend to March 2019. In June 2018, a Burglary Reduction Officer post was created and by the end of December a total of 96 properties (exceeding the target of 50) had been visited and given burglary reduction advice and we worked with several landlords to ensure they complete a security-related schedule of works. We issued two properties with an Improvement Notice; if the works remain incomplete when the time allowed ends we will do the work in default, prosecute for breach of Notice, or serve a Fixed Penalty Notice.				

Increase reporting of hate crime

PI	% change in the number of reported hate crimes since 2014/15	Expected Outcome	GREEN	CP COM 030
Reported hate crimes increased by 86% since 2014/15 (824 [Sep 2018] on a baseline of 442). This was achieved through a wide and diverse range of successful initiatives (community engagement and consultation, communications campaigns, multi-agency joint working, targeted outreach, public events, celebrations and commemorations, setting up the City Hate Crime Voluntary Sector Network.				

Introduce a scheme to recognise and reward student volunteers in their community

Action: Introduce a scheme to recognise and reward student volunteers in their community	Expected Outcome	GREEN	CP COM 016
We rewarded students from both universities in May 2017. Nottingham City Council gave students a certificate of appreciation for the time that they have given to volunteering for Nottingham City. In total 150 students received awards combined from both universities.			

Promote digital inclusion by providing free internet and computer access points at 50 sites across the city for digital skills training and online learning

Action: Promote digital inclusion by providing free internet and computer access points at 50 sites across the city for digital skills training and online learning	Expected Outcome	GREEN	CP COM 001
Over 50 sites across the city are equipped with free internet access via the GovWifi initiative, reflecting the growth in mobile phone and tablet usage in preference to personal computers. In addition all libraries and DWP sites offer public computer access. Our libraries have free wifi,			

public access Windows 10 computers and 'follow me' self-serve printing. Universal Credit rolled out from Oct 2018; and our staff are being trained to support customers to get online. We continue to provide digital skills training, including workshops using library tablets and iPads. Furthermore, Central Library is a pilot digital location to provide in-country visa applications (from Nov 2018).

Provide effective housing crime prevention support for first year students

Action: Provide effective housing crime prevention support for first year students	Expected Outcome	GREEN	CP COM 017
Working with the Police, we ran Operation Graduate each October, promoted crime prevention, visited students' homes, and attended fresher's events. We set up an Arboretum anti-burglary working group. We hope to set up a Student Watch scheme and to student 'champions' to spread the word. NCH will attend housing hunting fairs next year. Each year we went to the universities' house hunting fairs, and we gave crime prevention messages through Moving In And Moving Out.			

Support students to develop a network of 'Neighbourhood Watch Scheme' in areas popular with students to reduce crime and promote good neighbourhood relations

Action: Support the development of Student Neighbourhood Watch Schemes	Expected Outcome	GREEN	CP COM 021
We are working with both universities, the student unions and National Neighbourhood Watch to pilot a virtual scheme using social media. We are also exploring options with Crime Stoppers. We are looking into developing the Police student volunteer scheme to reduce crime and burglary and promote relations between students and communities.			

Use our licensing framework to reduce the number of off-licences and supermarkets selling super-strength beers and lagers by 80% and crack down on licensed premises that persistently sell alcohol to drunks and alcoholics

Action: Use our licensing framework to reduce the number of off-licences and supermarkets selling super strength beers and lagers by 80% and crack down on licensed premises that persistently sell alcohol to drunks and alcoholics	Expected Outcome	GREEN	CP COM 009
80% of licensed premises signed up in the city centre, but only 20% citywide. Additional approaches have been taken: saturation zones, enforcing against street drinking, working with premises to reduce strong and high alcohol use promotions, robust enforcement and licence reviews for licensed premises known to have problems, to improve behaviours and support more responsible drinking.			

Use Public Space Protection Orders across the city to give the Council powers to tackle irresponsible dog ownership			
Action: Use Public Space Protection Orders (PSPOs) across the City to give the Council powers to tackle irresponsible dog ownership	Expected Outcome	GREEN	CP COM 006
We introduced Public Space Protection Orders for irresponsible dog ownership in 2016. The dog fouling fine has increased from £50 to £70. Dogs must be on leads on the highway (pavements, estates and shopping areas), are prohibited from children's parks/play areas, and may be required to be put back on the lead at an officer's request. Persons in control of a dog must have dog bags in their possession and produce them when asked.			
Work to assist international students settling in Nottingham			
Action: Work to assist international students settling into Nottingham	Expected Outcome	GREEN	CP COM 014
We engaged effectively with the Universities, Student Unions and student societies during Welcome Week and various other events. We engaged with Neighbourhood Development Officers and community groups. We met international students to explain NCC's services and to raise awareness of crime prevention, housing, HMOs, rogue property owners, and waste issues.			
Work with the Police and Crime Commissioner to maintain a network of police stations and access points across the city			
Action: Work with the Police and Crime Commissioner to maintain a network of police stations and access points across the city	Expected Outcome	GREEN	CP COM 011
A network of police stations and access points have been maintained across the City.			
Work with the Police, universities and Students Unions to improve the safety of students when returning home late at night, particularly women's safety			
Action: Work with Police, universities and Students Unions to improve the safety of students when returning home late at night, particularly women's safety	Expected Outcome	GREEN	CP COM 020
We work with the universities and Student Unions about safety in town and in their accommodation. This is mainly led by the Police, with City Council support giving advice and information at events, door-knocking activities, and via regular social media messages. Actions taken included putting up student safety posters ('safer journeys home') regarding correct use of taxis. A 'My Taxi' app was launched to ensure even more licensed drivers are clearly identifiable to customers during and after a taxi journey. We are working with both universities to set up a community Ambassador scheme, which will link with the Student Watch scheme, and will provide workshops on 'Safety for Women' getting			

home at night, crime prevention and peer to peer mentoring.

Protect from cuts 100 Community Protection Officers working across our city

PI	No. of Community Protection Officers (CPOs) in post	Expected Outcome	GREEN	CP COM 004
We continue to have 100 CPO posts in the Council and undertake ongoing recruitment to keep the numbers at this level.				

Protect from cuts Environmental Health officers to assure continued regulation of restaurants

PI	No. of Environmental Health Officers (EHOs) in post	Expected Outcome	GREEN	CP COM 005.01
There have been no cuts in EHOs inspecting restaurants. The Food Safety team increased by 1 due to increasing numbers of food premises. The food safety operational delivery model now uses specialist officers and EHOs in the wider Environmental Health Service with support and guidance. There are 13 Safer Business EHOs plus 2 specialists. There are 34 EHOs in wider environmental health.				

Protect from cuts Environmental Health officers to assure continued regulation of restaurants

PI	% high risk food premises inspected that are due a visit inspection	Expected Outcome	GREEN	CP COM 006
In Q1 2016/17 98% of high risk food premises due an inspection were inspected. We are currently on track for 100% completion of high-risk premises and 95%+ for low risk backlog inspections.				

Protect from cuts Environmental Health officers to assure continued regulation of trading standards

PI	No. of Trading Standards officers in post	Expected Outcome	GREEN	CP COM 005.02
There are six Trading Standards officers at the highest grade (Level 4) including managers, and there are five Trading Standards Officers at Levels 3, 2 and 1. The structure has changed: we have Trading Standards Officers at different levels reflecting qualification, experience and competency as well as Trading Standards investigators and specialist posts.				

Protect from cuts funding for Domestic Violence services

Action: Protect from cuts funding for Domestic Violence services	Expected Outcome	GREEN	CP COM 025
There have been no cuts to the budget during the Council Plan period.			

To date our strategy has delivered both an increase in reporting and a decrease in repeats, in line with the objectives set out in the council plan.

Protect from cuts making sure that people are safe and secure in their rented properties				
PI	No. of properties improved as a result of Env Health intervention	Expected Outcome	GREEN	CP COM 016
We use Mandatory licensing (statutory) plus Additional and Selective licensing (locally implemented schemes). During the Council Plan period we licensed 4000 properties and improved them by setting licensing conditions and ensuring licence holders are “fit and proper persons” to hold a landlord licence. Fee income financed education and enforcement. Three rogue landlords were targeted. Energy performance is now checked and tenants are helped to cut energy bills. Intelligence is shared with other agencies to tackle organised crime, unsafe housing, trafficking and slavery.				